

## Version

This article was created by SAP C4C (1611) Version

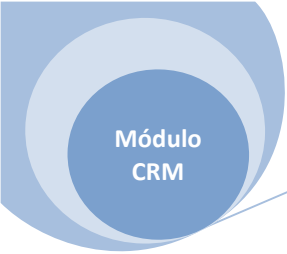
## Brief Description

The objective of this article is talk about the most boring activity in project, however, extremely necessary. I am talk about Migration of data into SAP C4C. Despite of my resistance of migration data, SAP C4C make easier than I expected.

So, let's start!!

## Author

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1. Customization

1.1. Description

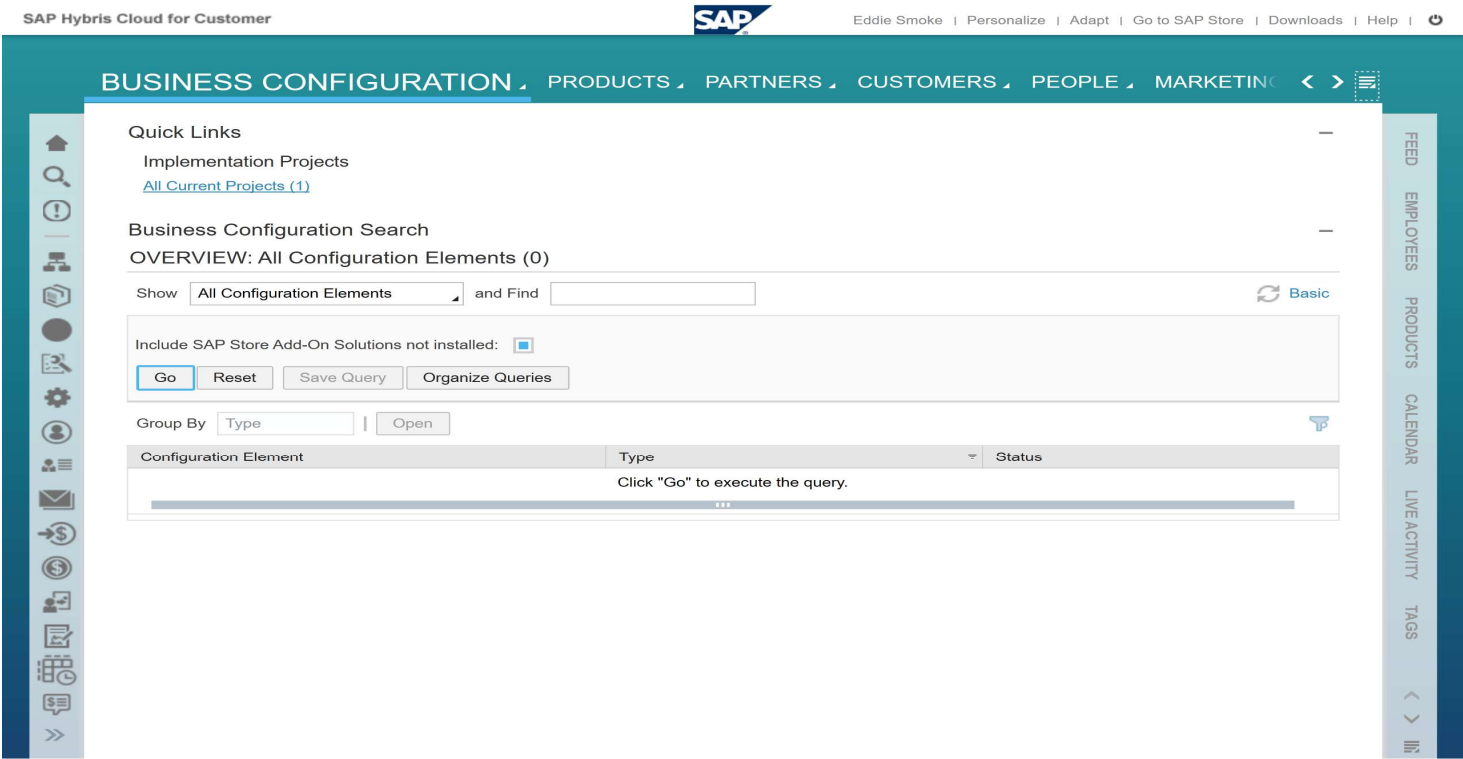
The migration tool it's a very nice SAP C4C feature to help you migrate data into SAP C4C, and on this article, I will mention all steps to make this experience more comfortable.

Important: If your project work with SAP on Premise integrated with SAP C4C, I recommend others articles to replicate data from SAP ECC or CRM. So, check it out my blog. It will be very helpful.

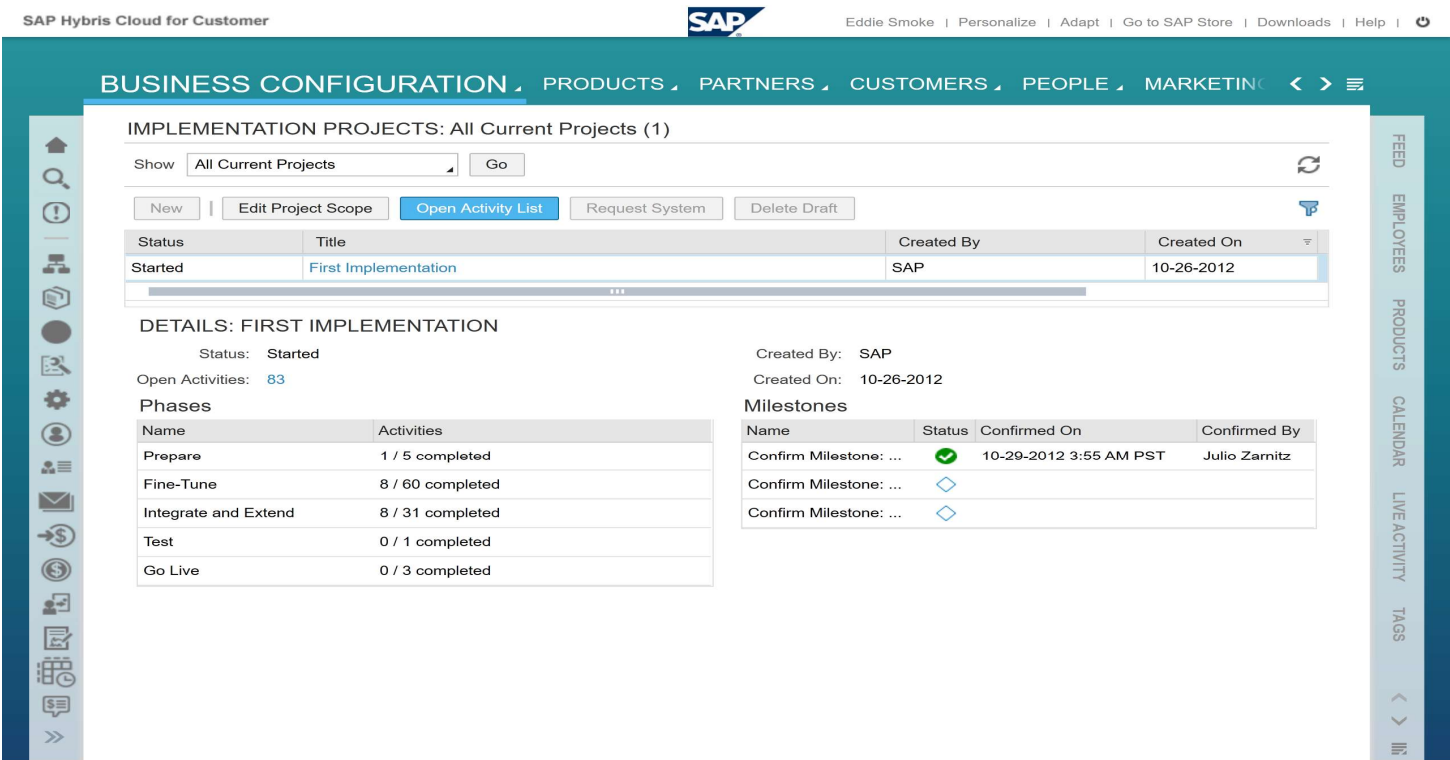
1.2. Download Data Customer Template

On this section, we will be going to download the Customer Template, to start our data migration.

Select the Business Configuration below, and them the link All Current Projects.



Click on Open Activity List



Find out the Migration of Customers listed below.

**ACTIVITY LIST: FIRST IMPLEMENTATION**

Close

All | Prepare (1/5 Completed) | Fine-Tune (8/60 Completed) | **Integrate and Extend (8/31 Completed)** | Test (0/1 Completed)

The Integrate and Extend phase allows you to transfer your configured solution to your company to start using it productively. You do this by integrating with third party applications that already operate in your company and move your basic, master, and transaction data from your legacy system(s) to your new solution. You also decide what form, report, and user interface extensions you require to meet your company's specific needs.

Total Activities in Project: 31   Open Activities: 21   In Progress Activities: 2   Closed Activities: 8

Show: Activities in Project and Find: Go Advanced

Group By: None | Open | Change Status | Add to Project | Remove from Project | Actions

Status	Name	Activity Type	In Project	Owner	...	Pre
⊖	Bank Directories	Data Migration	Yes			
⊖	Communication Arrangements	Configuration	Yes			
⊖	Create Restore Point	Project Activity	Yes			
✓	Job Definitions	Data Migration	Yes			
⊖	Load Certificates and Activate Signing and Encryption for E-M...	Configuration	Yes			
⊖	Migration of Account Hierarchies	Data Migration	Yes			
⊖	Migration of Appointment Activities	Data Migration	Yes			
✓	Migration of Buying Centers	Data Migration	Yes			

BUSINESS CONFIGURATION | Activity List: First Impl... x

Now, select the 2o link below, “Migrate Customers Using the Migration Tool”

**MIGRATION OF CUSTOMERS**

Owner: Business Option: **Built-in Services and Support: Business Configuration: Data Migration: Migration of Customers**

Close

With this activity, you can migrate customer data and business partner relationships. If you do not want to migrate this data, set the activity status to completed.

[Read about migration of customer data](#)

[Migrate customers using the migration tool](#)

BUSINESS CONFIGURATION | Activity List: First Impl... | Migration of Customers x

And now, let's download the customers template.

**Migrate Customers**

Close

1. Upload the source files for this migration object.  
2. Execute migration for each source file separately.  
To resume migration for source files with status 'In Process' choose 'Execute Migration'.

**Predecessors**

This migration object has dependencies to other objects: BANK\_DIRECTORY001.

**Source Files**

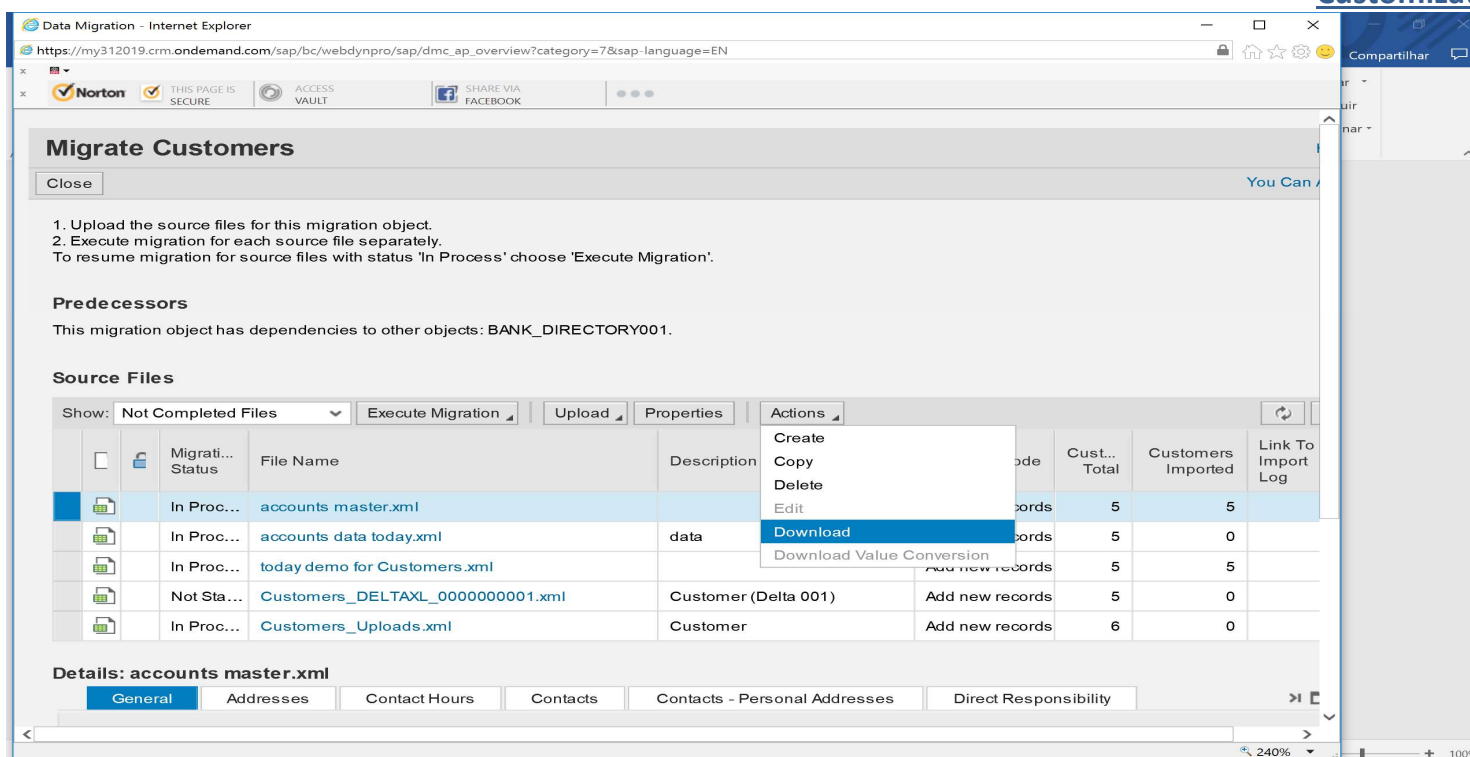
Show: Not Completed Files | Execute Migration | Upload | Properties | Actions

Migration Status	File Name	Description	Migration Mode	Cust... Total	Customers Imported	Link To Import Log
In Proc...	accounts master.xml		Add new records	5	5	
In Proc...	accounts data today.xml	data	Add new records	5	0	
In Proc...	today demo for Customers.xml		Add new records	5	5	
Not Sta...	Customers_DELTAXL_0000000001.xml	Customer (Delta 001)	Add new records	5	0	
In Proc...	Customers_Uploads.xml	Customer	Add new records	6	0	

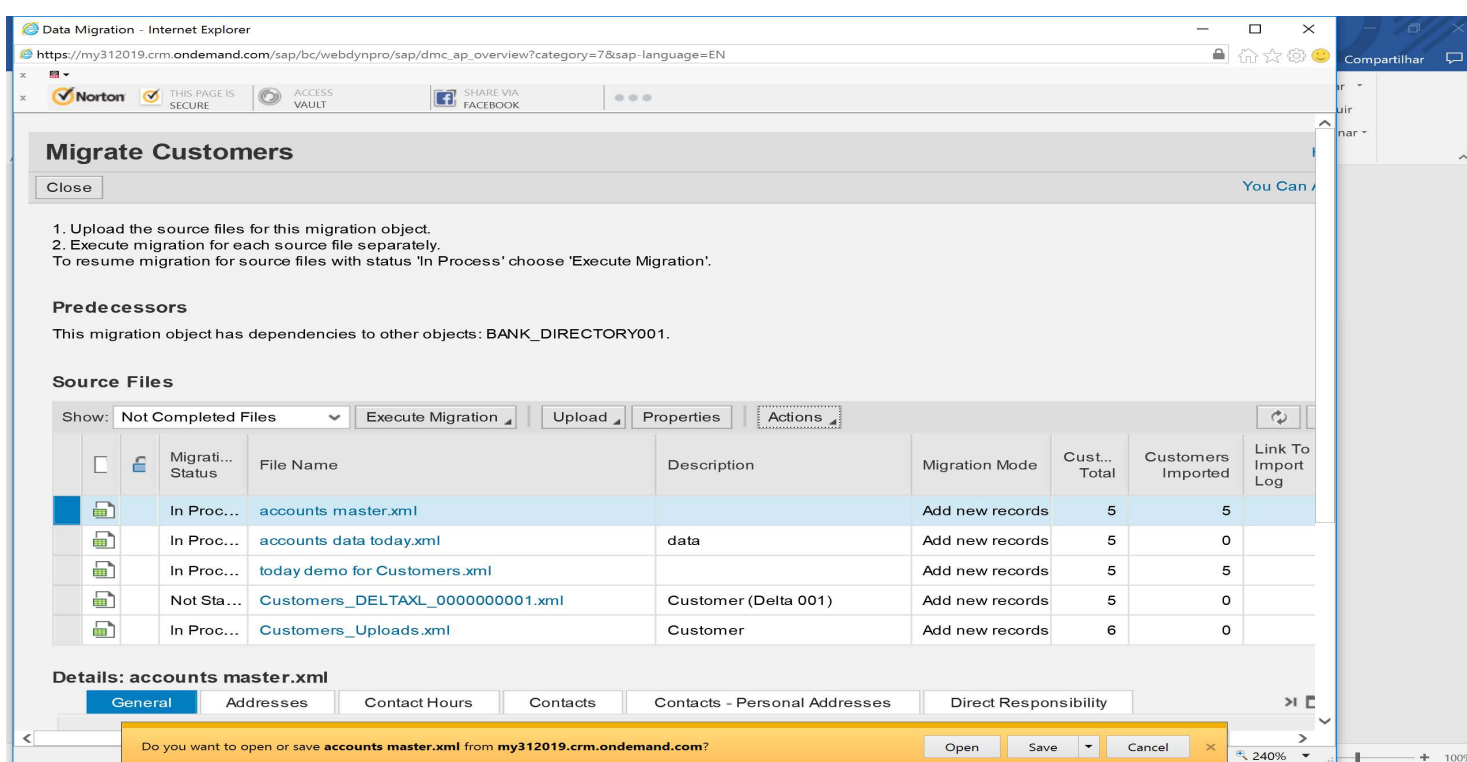
**Details: accounts master.xml**

General | Addresses | Contact Hours | Contacts | Contacts - Personal Addresses | Direct Responsibility

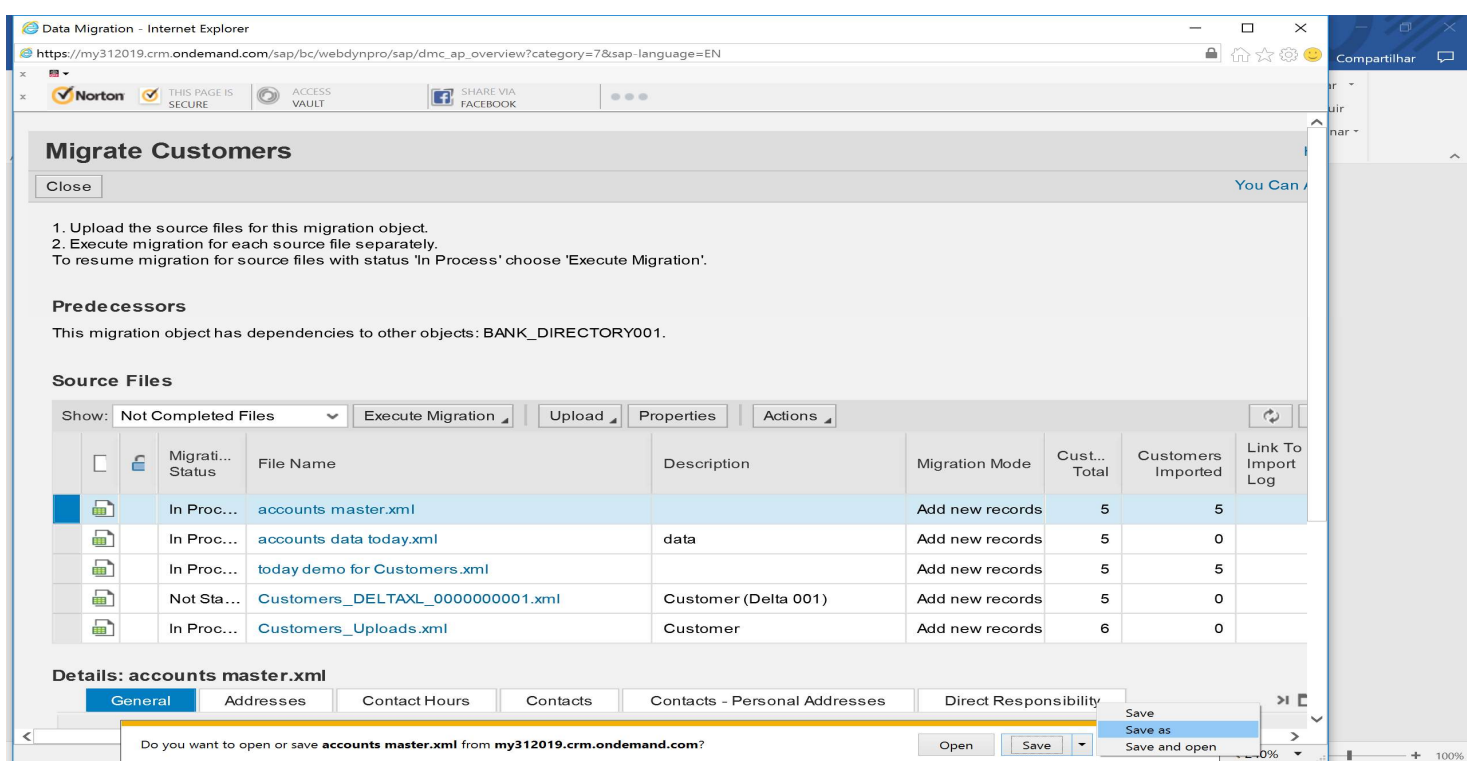
On Button Actions, select Download



The download process will be started

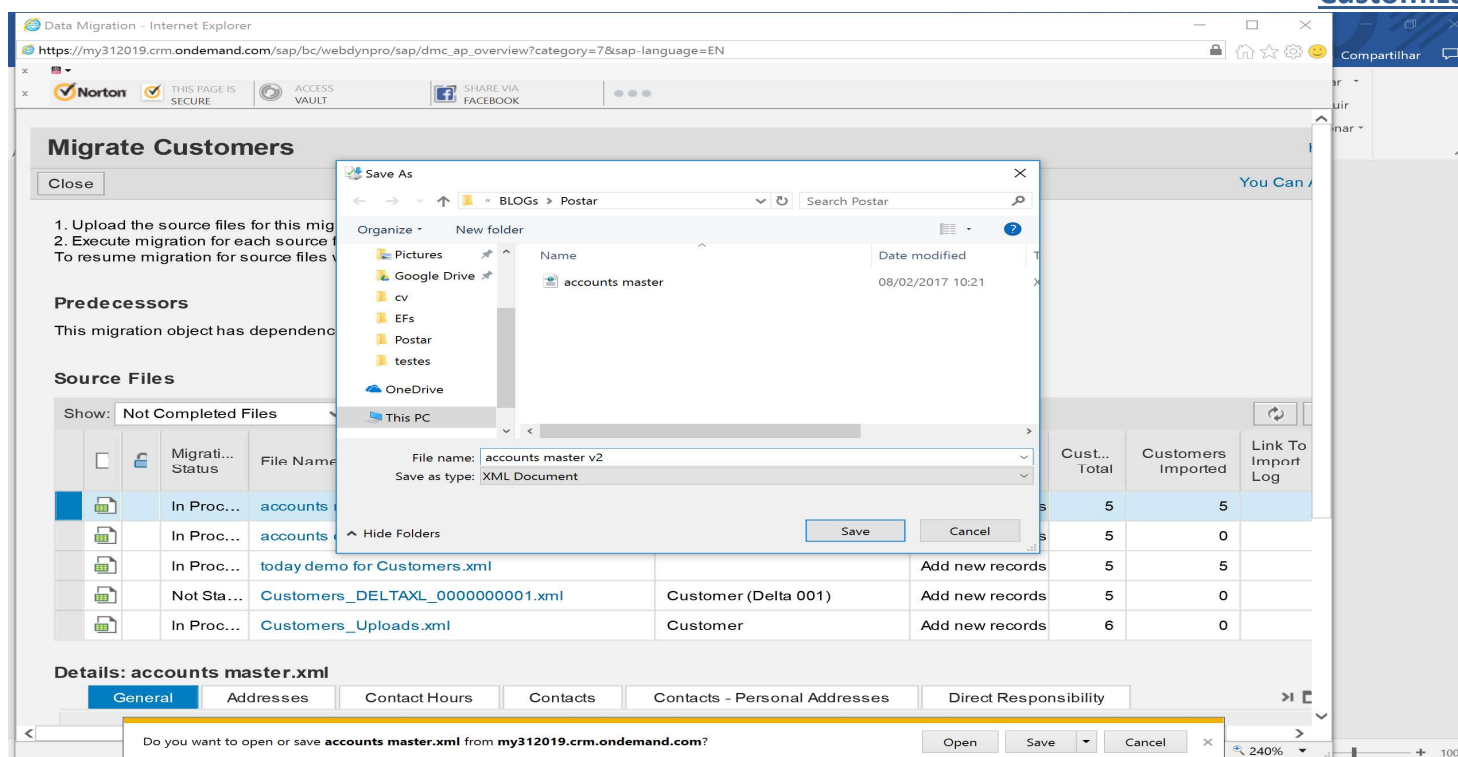


Save the template on your machine.

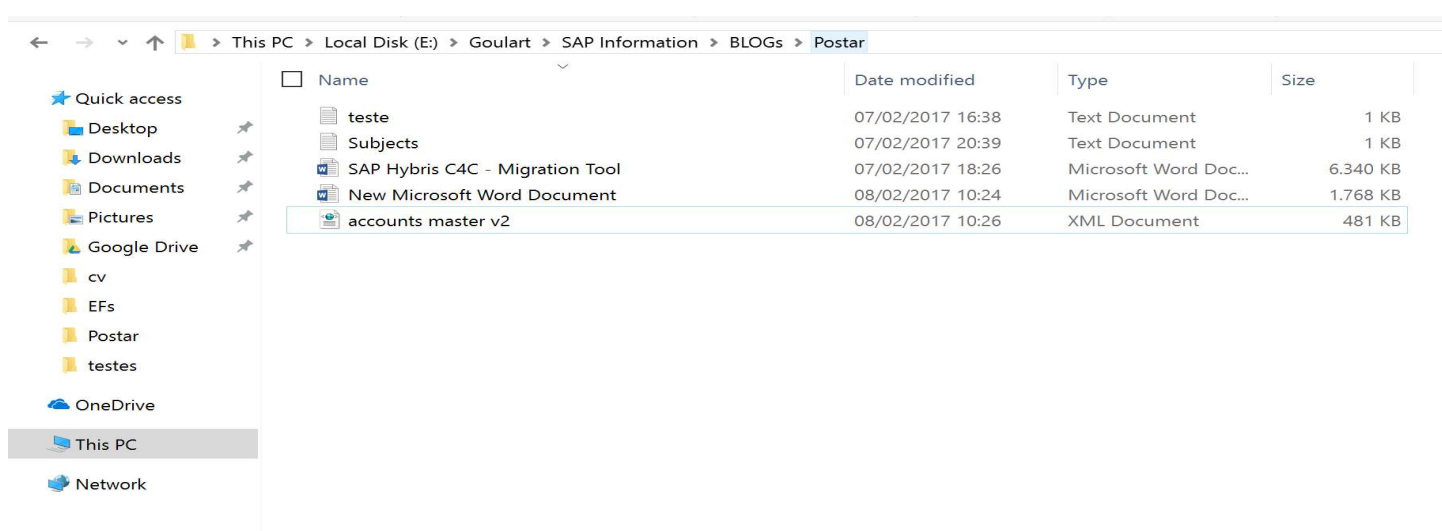


Choice a directory on your machine and save it.





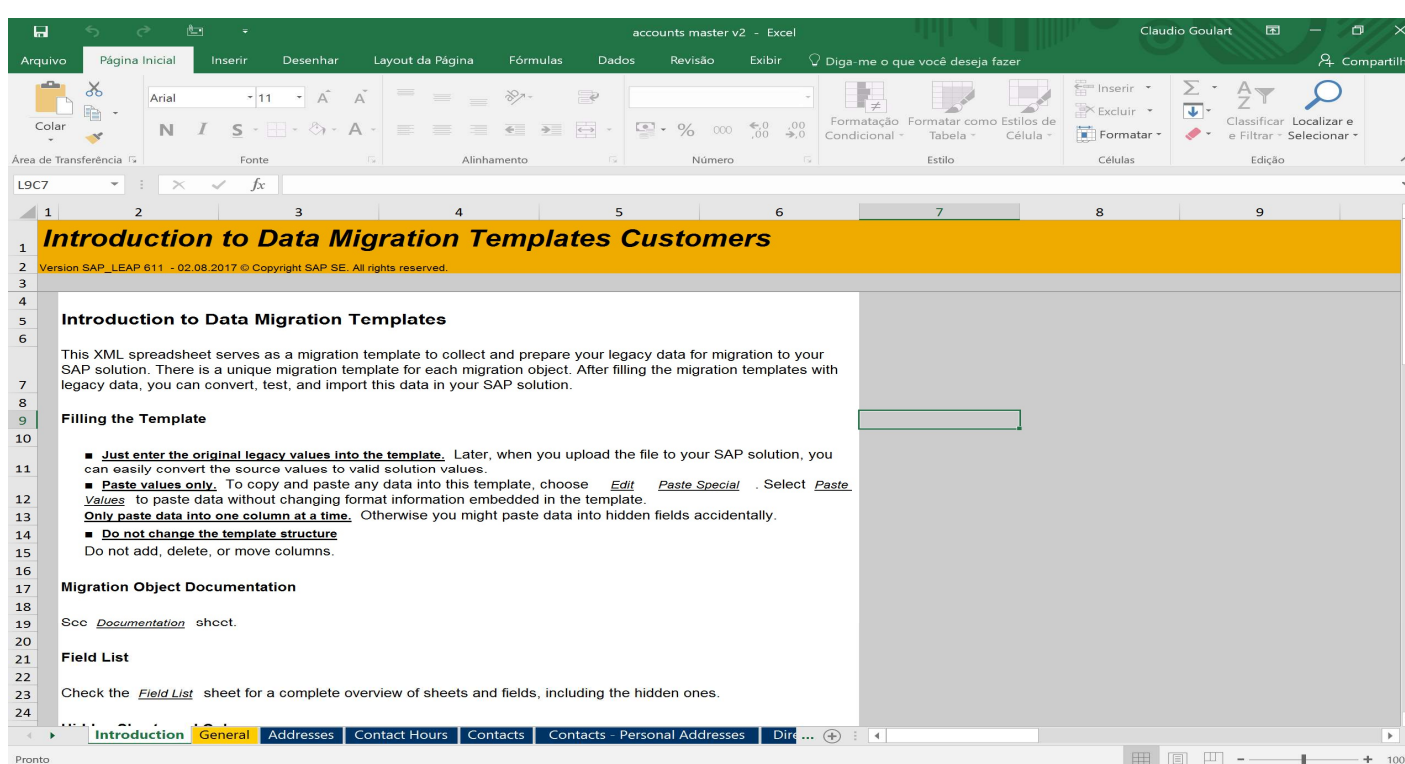
Now, the template will be save locally.



### 1.3. Tour on Customers Template

Now, let's know some possibilities of Customer Template.

The first tab "Instructions", there are some information about how to use and full fill data on this template



On tab "General", the Customer header will be available to fulfill. To complete our example, I put some data.

Source Data						
Version SAP_LEAP 611 - 02.08.17						
Key	Account Organization					
Account ID*	Name	Additional Name	Additional Name 2	Additional Name 3	Title	Academic Title
2000000	Marco Antonio Goulart					
2001000	Marlene Maria Goulart					
2002000	Maria Eugénia Goulart					
2003000	Maria Clara Goulart					

Address Tab, and many others

Source Data for Migration Object: Customers							
Version SAP_LEAP 611 - 02.08.2017 © Copyright SAP SE. All rights reserved.							
Key	Country*	C/O	Address Line 1	Address Line 2	Street	House Number	Address Line 4
Account ID*							

It's possible upload to SAP C4C file, attaching to Customer Data.

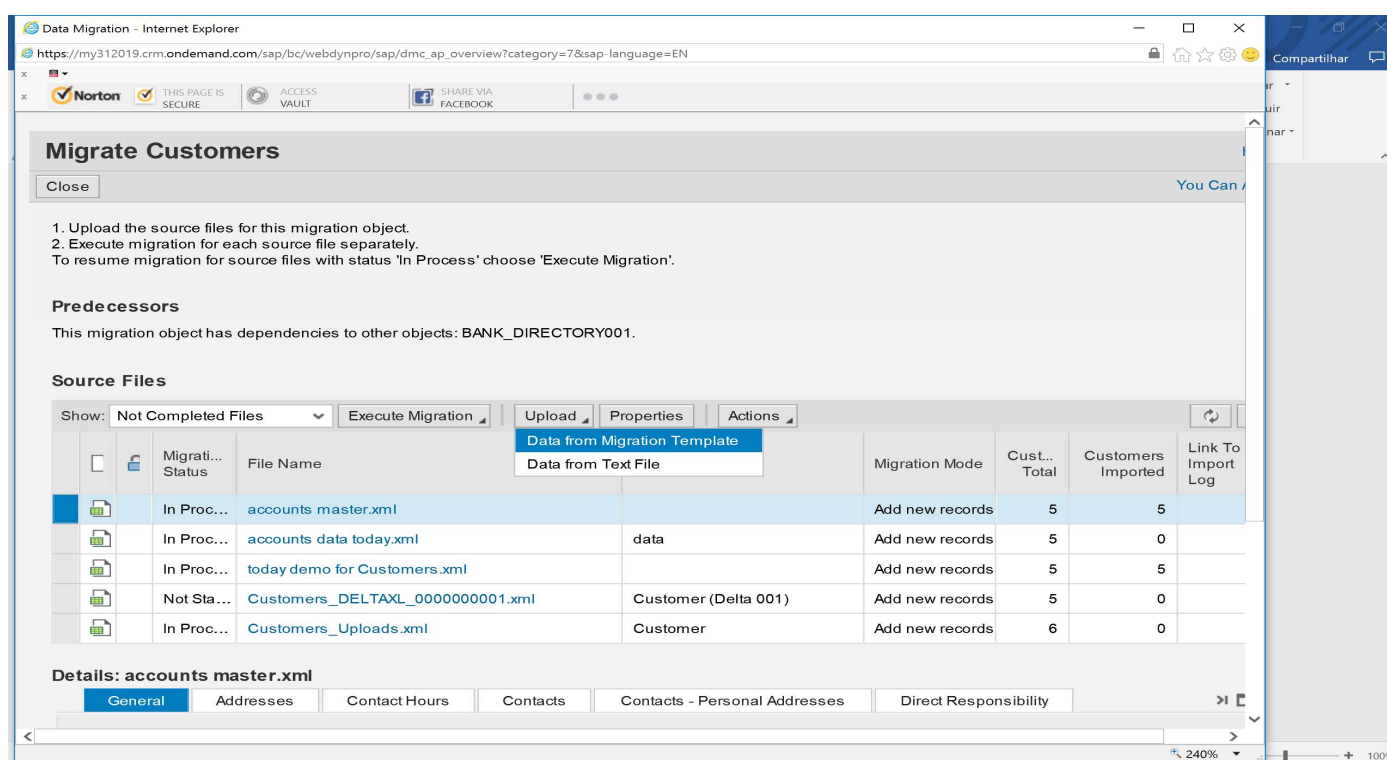
Source Data for Migration Object: Customers					
Version SAP_LEAP 611 - 02.08.2017 © Copyright SAP SE. All rights reserved.					
Key	URL*	Document Title*	Document Type	Attachment Folder UUID	Attachment Document UUID
Account ID*					

On last tab, Field List. There are all fields on this template. Specifying field name, importance (obligatory or not), type and length

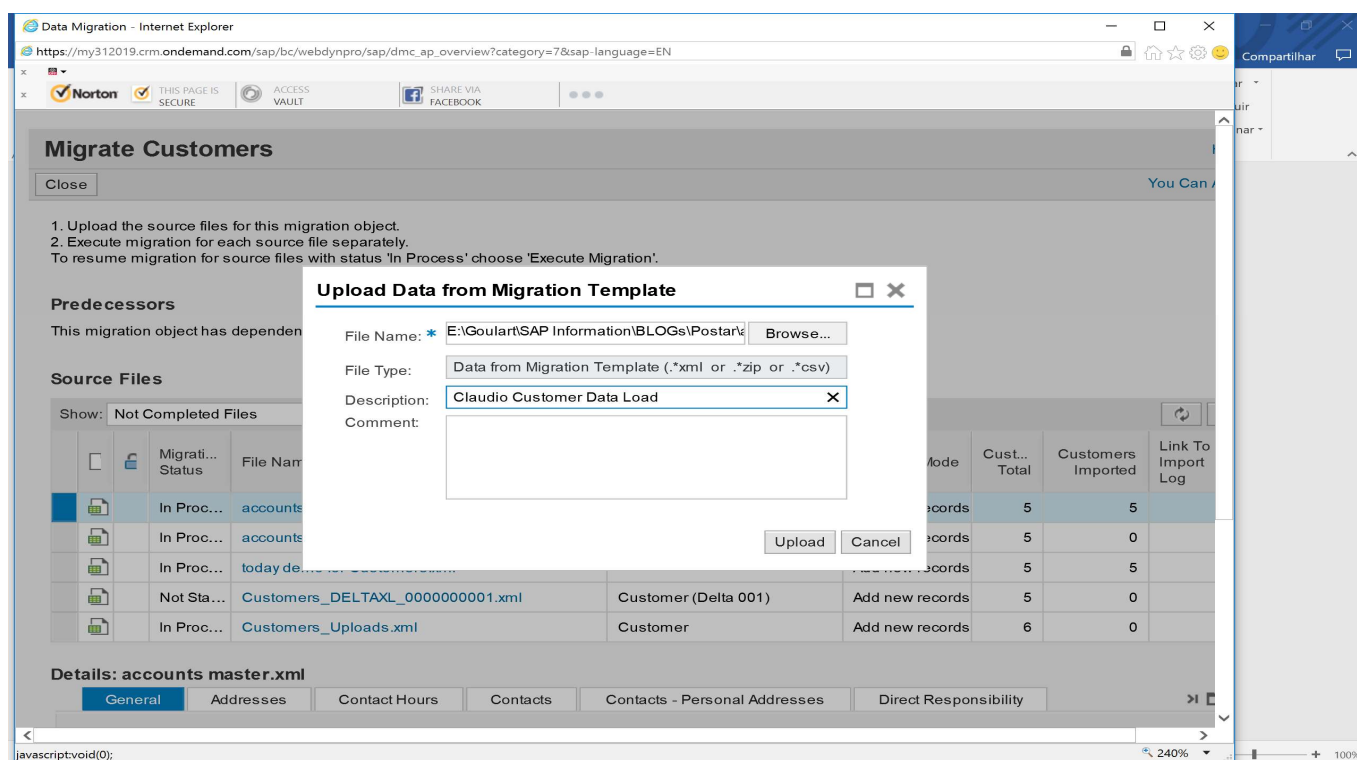
Sheet Name	Group Name	Field Name	Importance	Type	Length	Decimal
		Contract Type		Text	unrestrict	
		Notes-Customer		Text	unrestrict	
		Customer Rating		Text	30	
		Custom Pay		Text	30	
		Employee Central ID		Text	unrestrict	
		Rentrak Theater no.		Text	unrestrict	
				Text	30	
		EXFO Demo		Text	30	
		Size of Store		Text	unrestrict	
				Text	30	
		SALES QUOTE ID		Number	10	1
		Type Of Work Notes		Text	unrestrict	
		Total IMAX Theaters		Number	5	
		Account roles		Text	30	
				Text	30	
		Black List		Text	1	
		Delivery Timing		Text	unrestrict	
		Customer Type		Text	30	
		Rate Request Status		Text	30	
		C4C TEXT		Text	unrestrict	
		Brand Interest		Text	30	
		Circuit		Text	unrestrict	
		Example Notes		Text	unrestrict	

## 1.4. Execute Migration Tool

On Migration tool, let's start it. On Upload Button, select "Data from Migration Template"

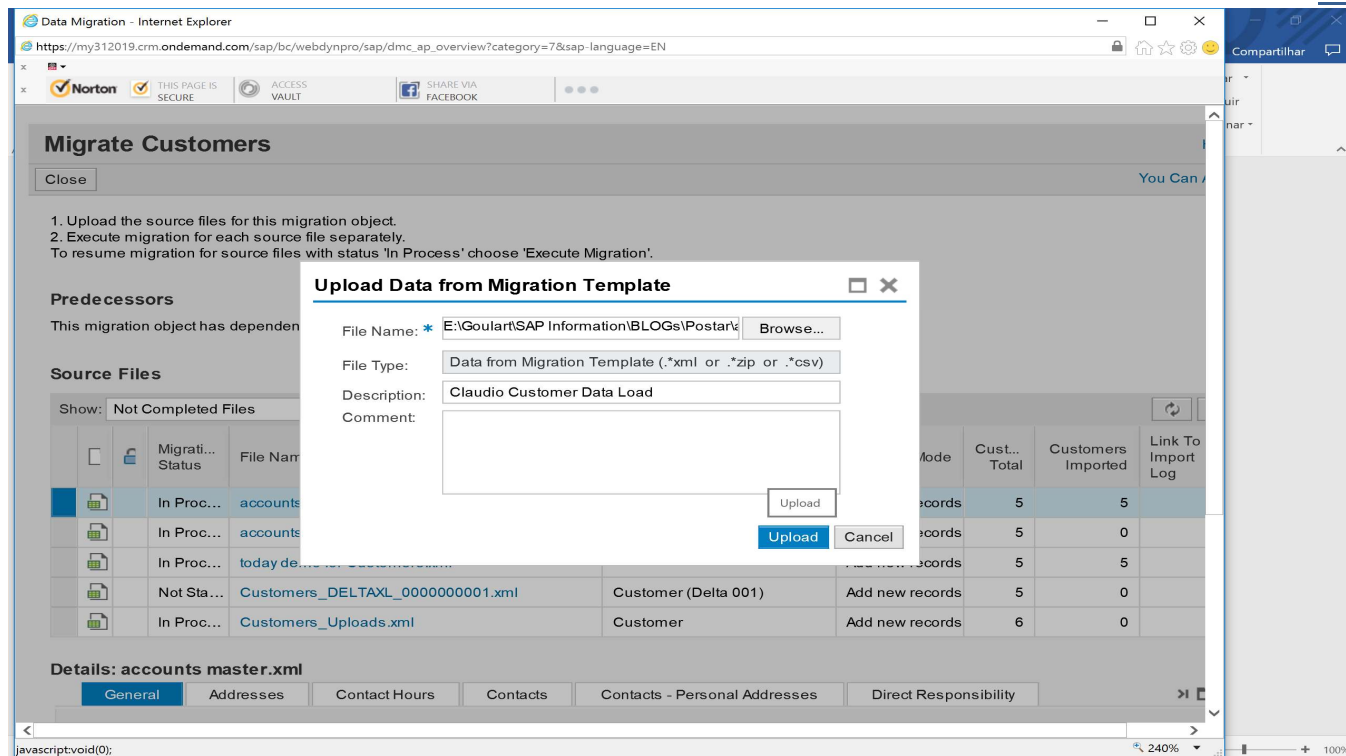


Select the template downloaded before, and type some information on description field to identify your migration in the future.

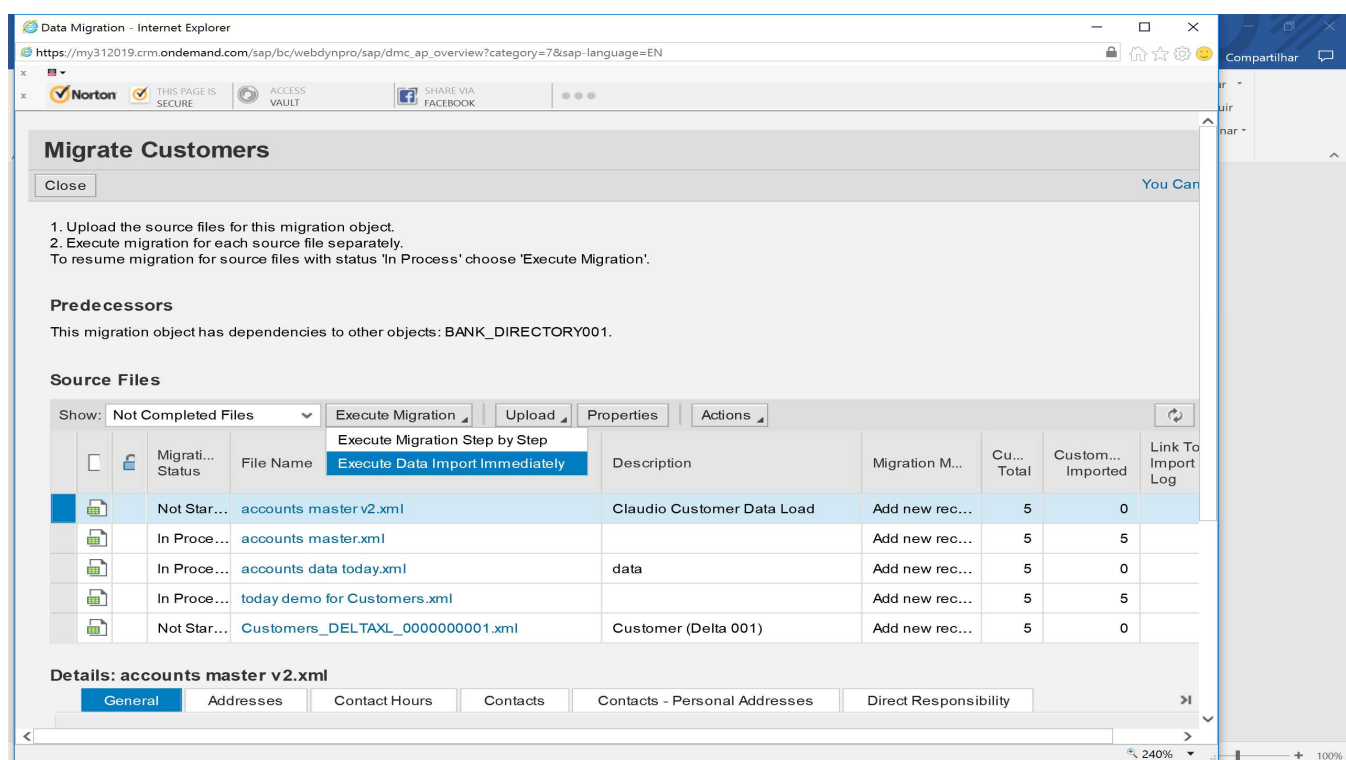


Click on Upload button, and your file will be uploaded into SAP C4C.

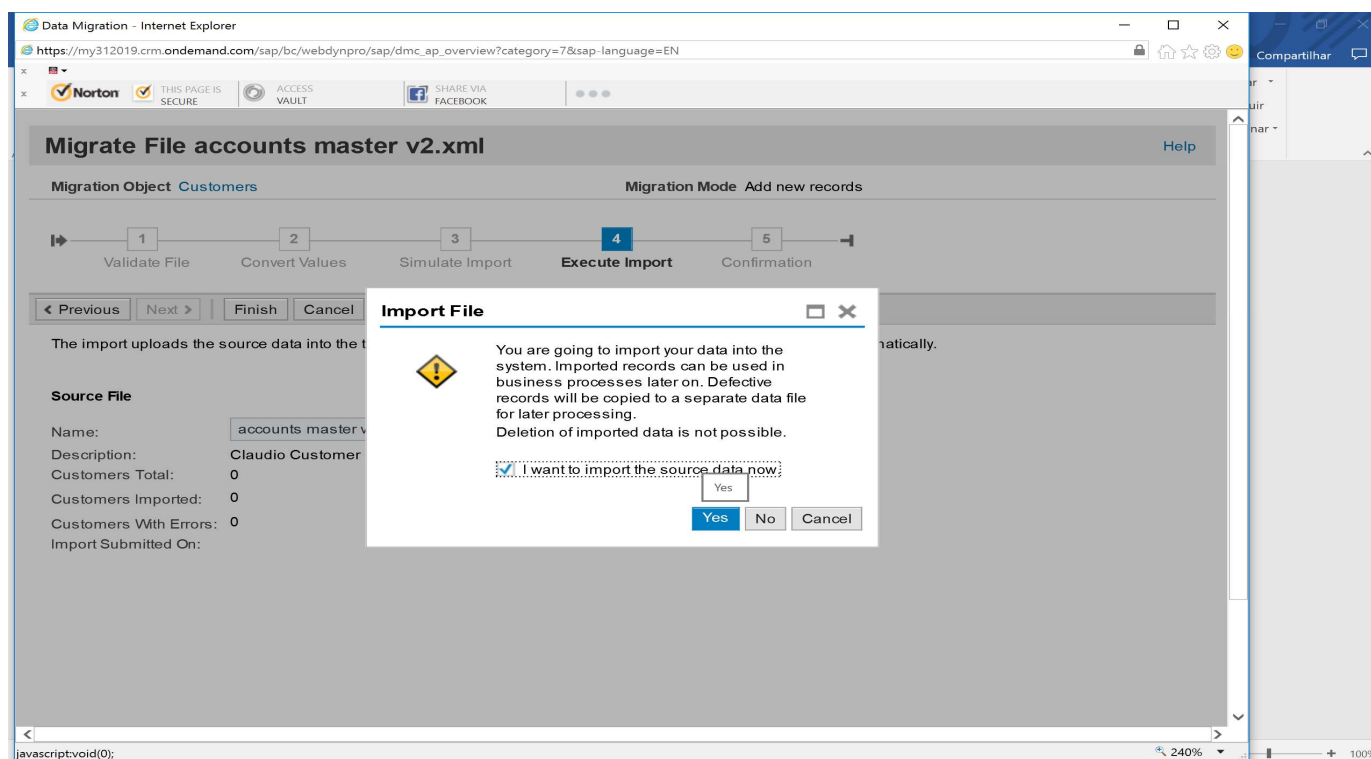




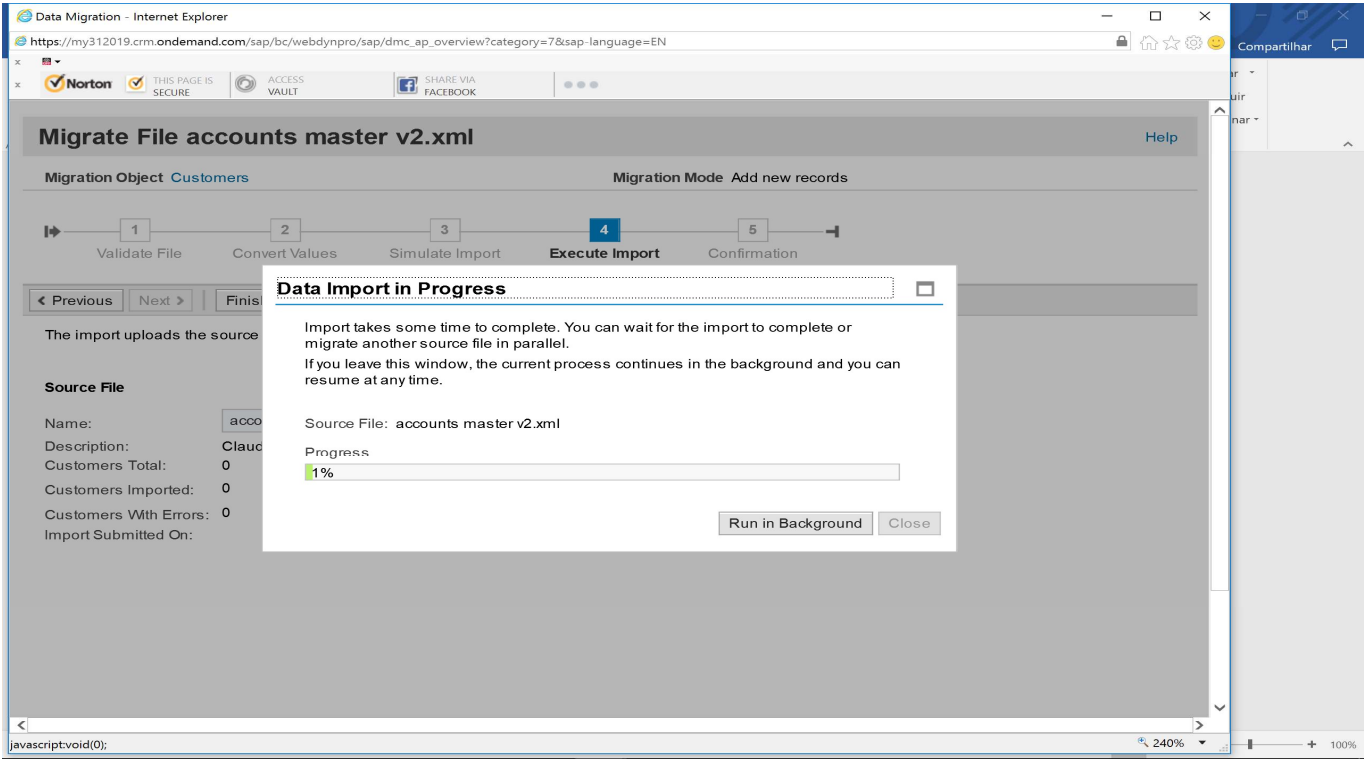
But still necessary execute the migration properly, so click on Execute Migration button, and then “Execute Data Import Immediately” option.



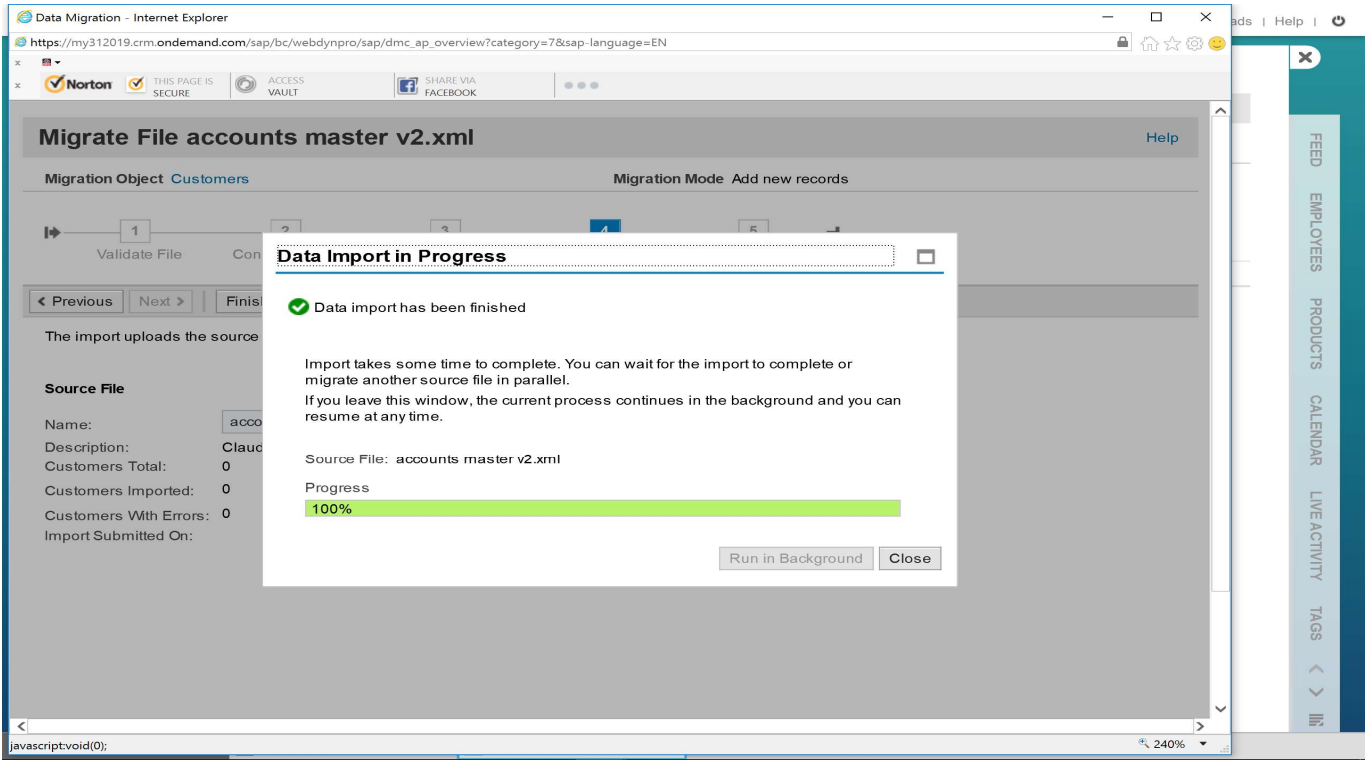
Select the option “I want to import the source data row”, and click on Yes Button.



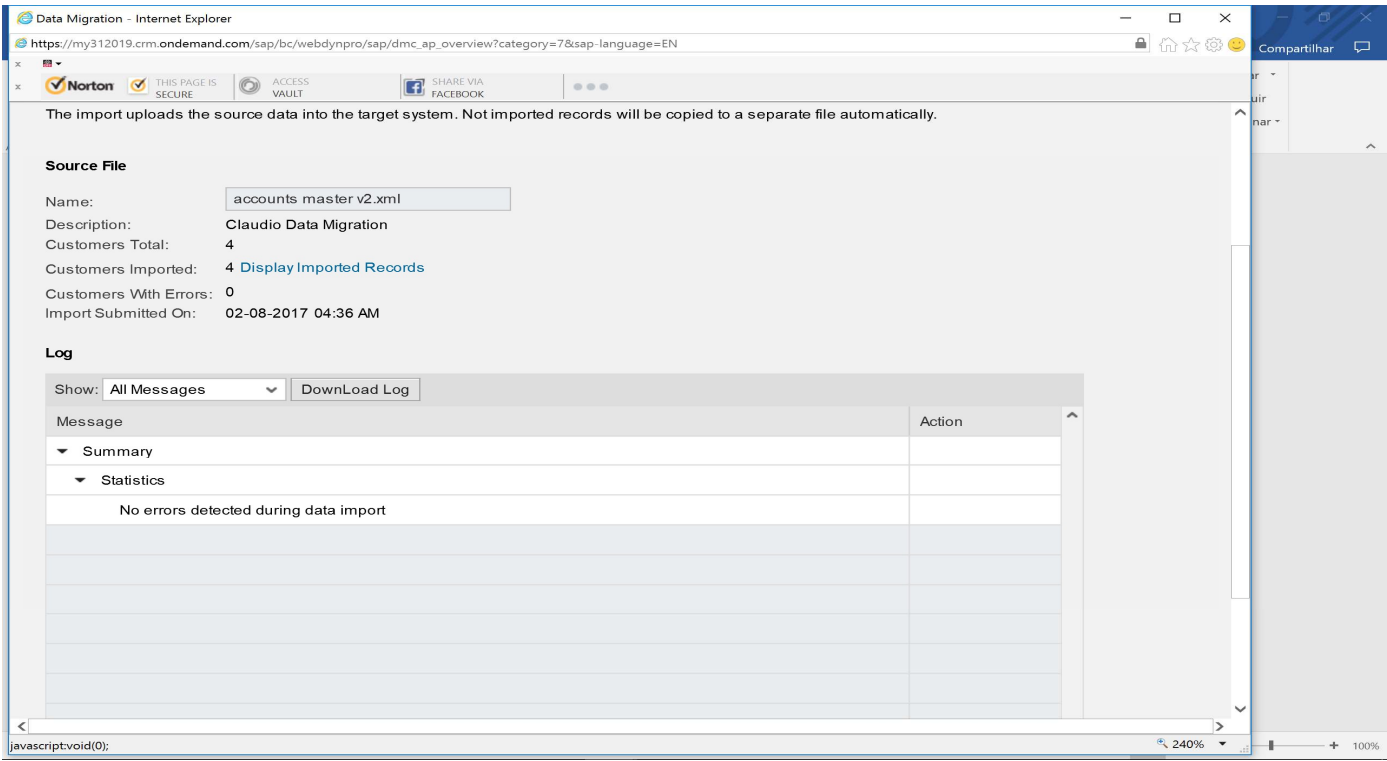
The bar progress started.



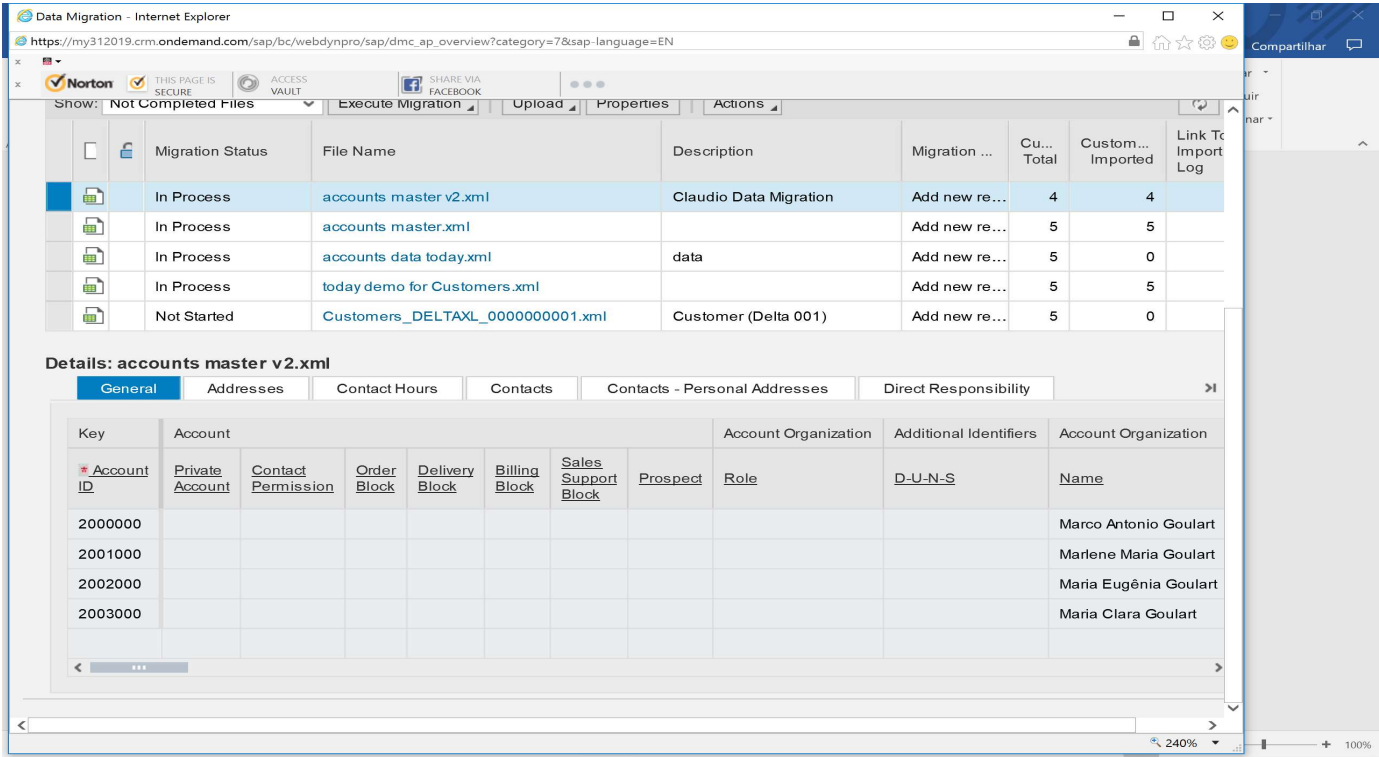
Finished, let's look.



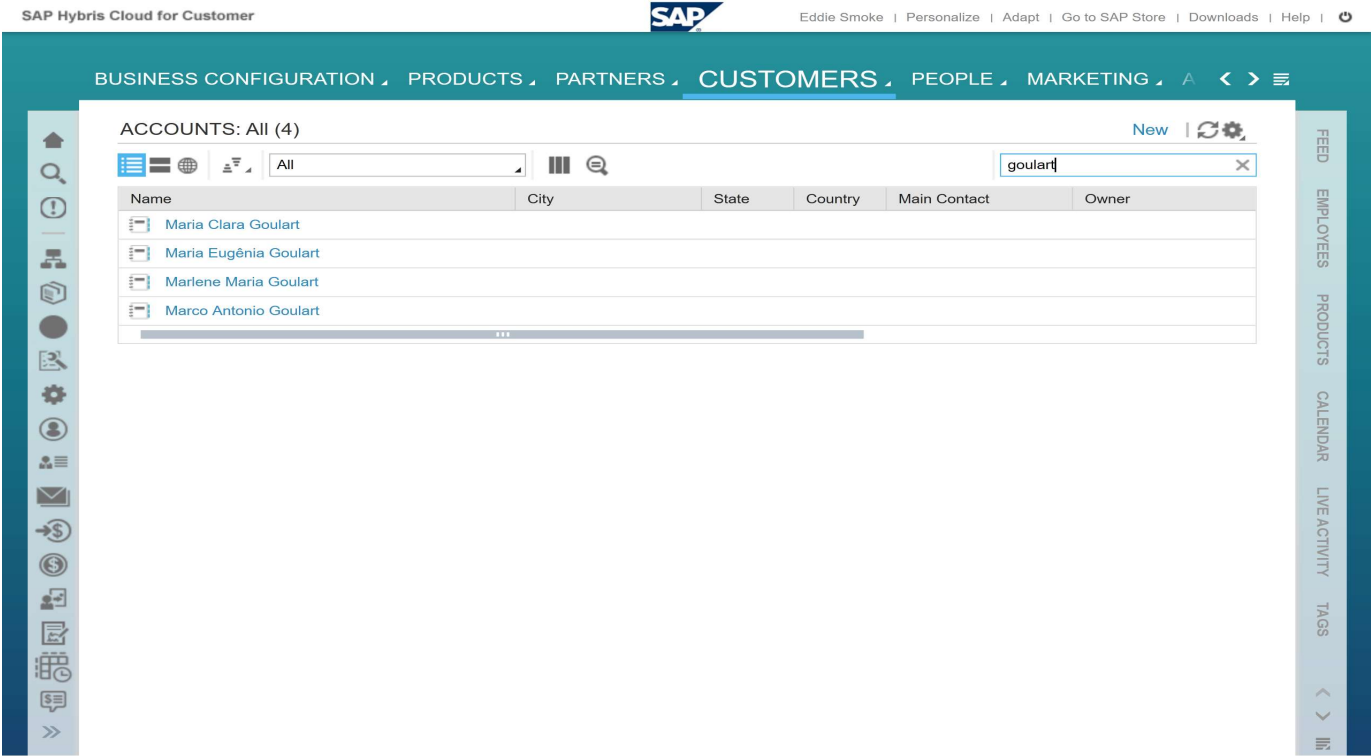
After finished, some data will be reported.



Data was imported to SAP C4C, congratulations!!



So, let’s check it out on link Customers.



That’s it!!