

Version

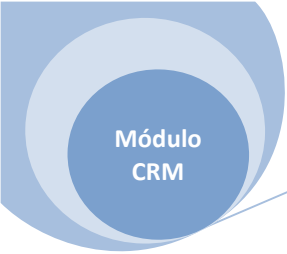
This article was created by SAP C4C (1611) Version

Brief Description

The objective of this article is talk about code list restriction, that restrict the selection of some values to fields depending of some rules. It's easy SAP C4C feature, but it's quite useful on project.

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Article - Blog Módulo CRM

Customization Guide - SAP C4C

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1. Customization

1.1. Description

The Code List Restriction feature it is an interesting functionality, because permitted to list or not list some data field to be selected by users. And to refine the C4C solution it's quite useful.

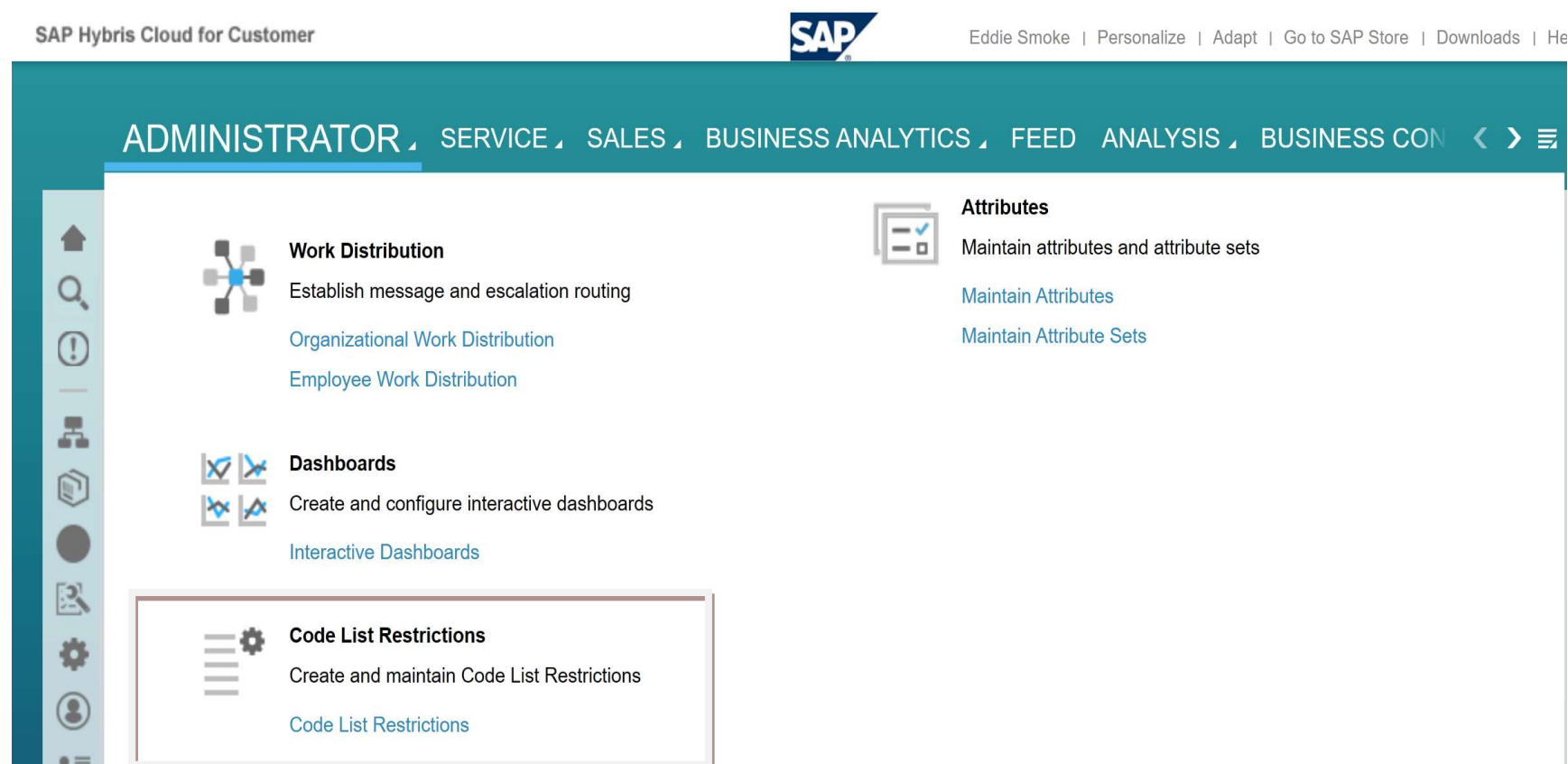
After read this article, there is a very interesting article which treat about How to import SAP on Premise configuration to SAP C4C, using code list. It's a light full read but very useful.

Code List Article

<http://www.modulocrm.com.br/?p=95>

1.2. Creating a Code List Restriction

On link Administrator, will be available the link Code List Restrictions. Select this link.



Will be displayed all code list restriction ever created on system. And to create a new restriction, select the link **New**.

SAP Hybris Cloud for Customer

SAP

Eddie Smoke | Personalize | Adapt | Go to SAP Store | Downloads | Hi

Code List Restrictions

New | Delete

All

Find...

Business Object	Code To Restrict	Control Field	Business Role
Ticket	Status	Ticket Type	Sales Representative
Ticket	Ticket Type		Sales Representative
Opportunity	Category	Opportunity Type	
Opportunity	Source		Partner Manager
Ticket	Priority	Escalation	Service Rep for B2B and B2C Service
Sales Document	Document Type	Document Type	ZSALESPRO
Sales Document	Document Type	Document Type	MarketingAgent
Sales Document	Document Type		Salesagent(TestUser)
Sales Lead	Source	Customer Type	ADMIN
Ticket	Processing		Service Manager for B2B and B2C S...

On field Business Object, it's permitted to select a list of Business Objects, being standard or extension objects. On this sample, will be select Ticket.

https://my312019.crm.ondemand.com/sap/public/ap/ui/repository/SAP_UI/Runtime/StartPa

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Sales Lead

SalesOrder1

ServiceTemplate

ServiceTemplate

Ticket

Time Entry

Business Object

Code To Restrict

Ticket

Status

Ticket

Ticket Type

Opportunity

Category

Opportunity

Source

Ticket

Priority

Sales Document

Document Type

Sales Document

Document Type

Sales Document

Document Type

Sales Lead

Source

Ticket

Processing

NEW CODE LIST RESTRICTION

AREA THE RESTRICTION APPLIES TO

*Business Object:

*Code to Restrict:

CONTROL FIELD

Control Field Type:

Business Field

Extension Field

BUSINESS ROLE

Business Role:

Save

Cancel

FEED

EMPLOYEES

PRODUCTS

CALENDAR

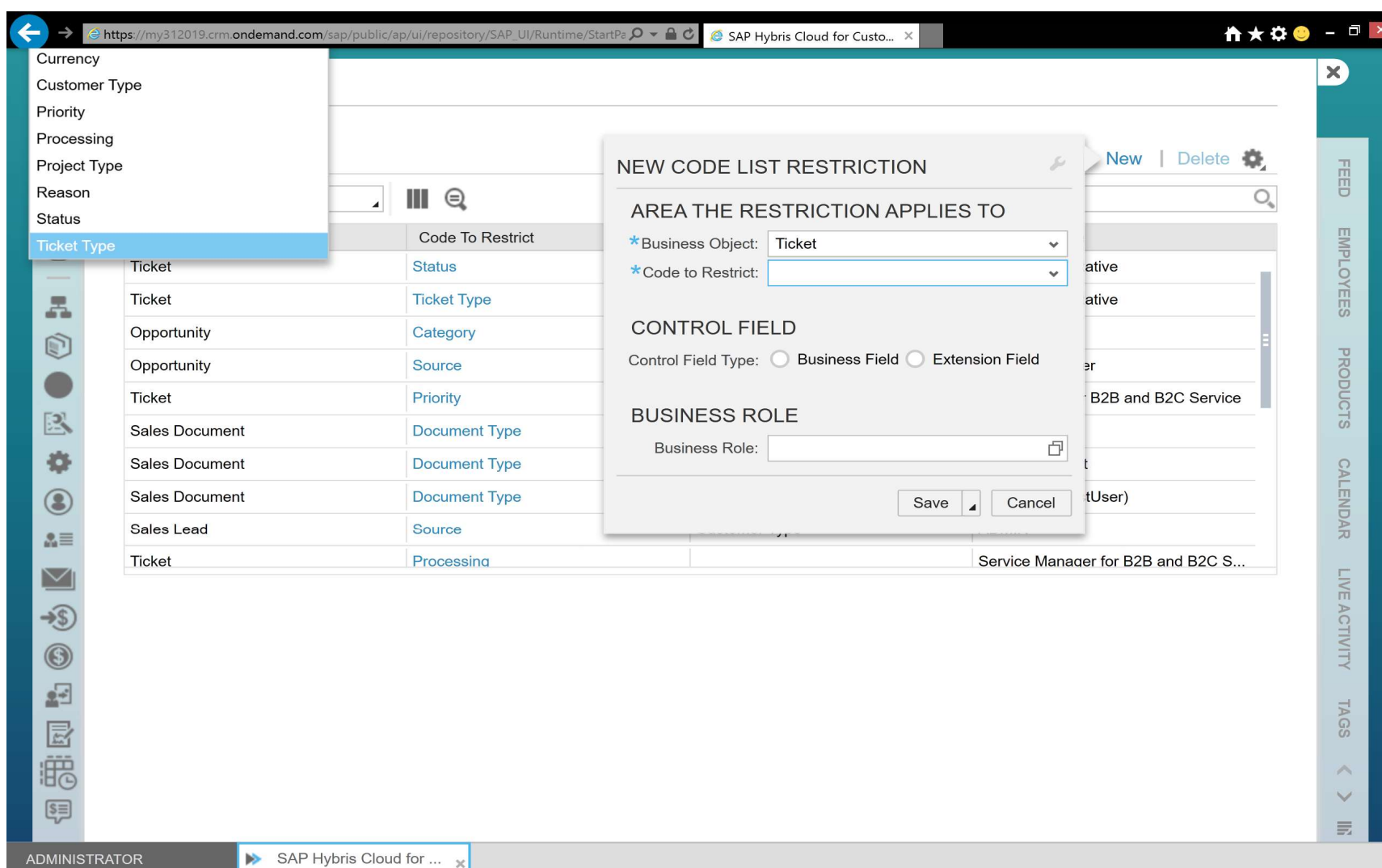
LIVE ACTIVITY

TAGS

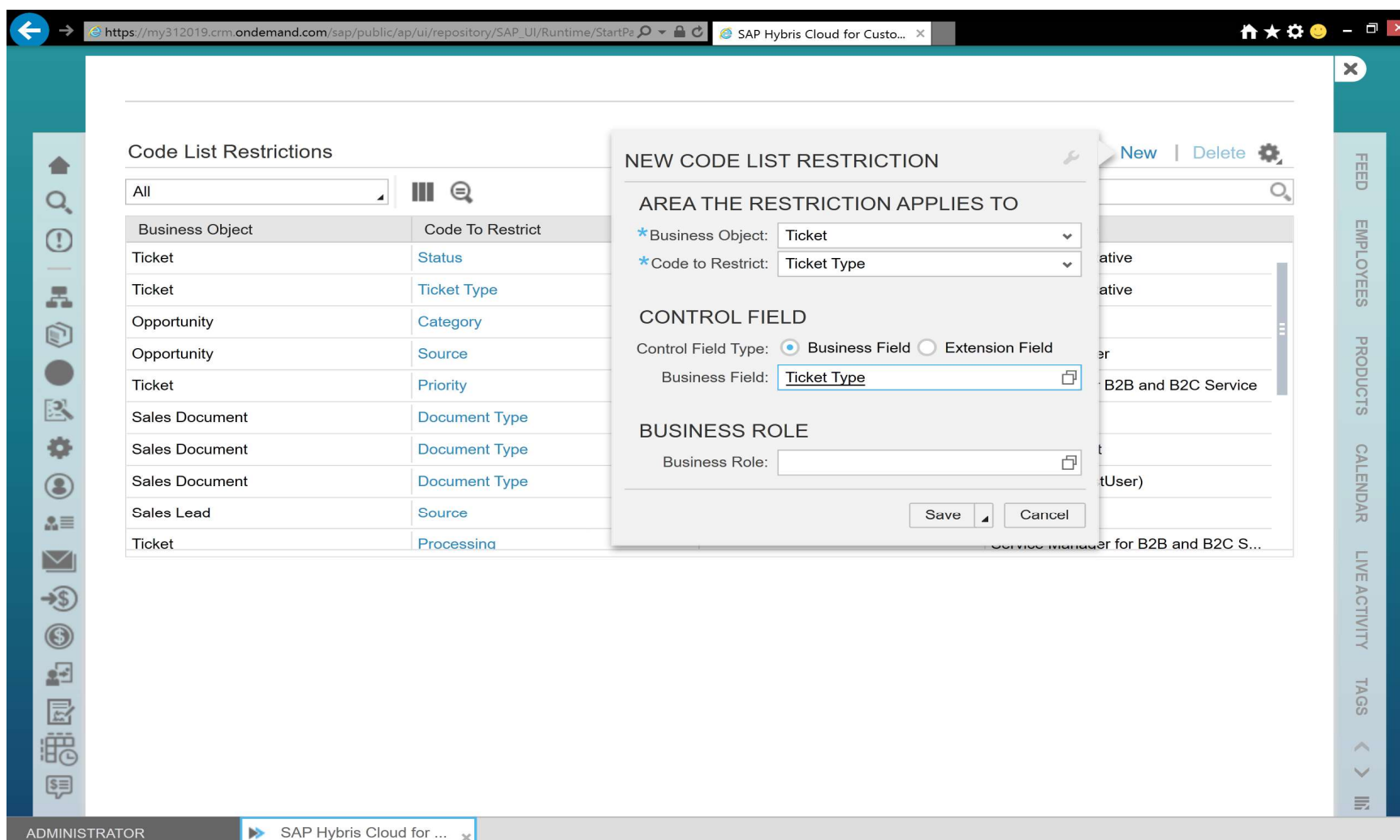
ADMINISTRATOR

SAP Hybris Cloud for ...

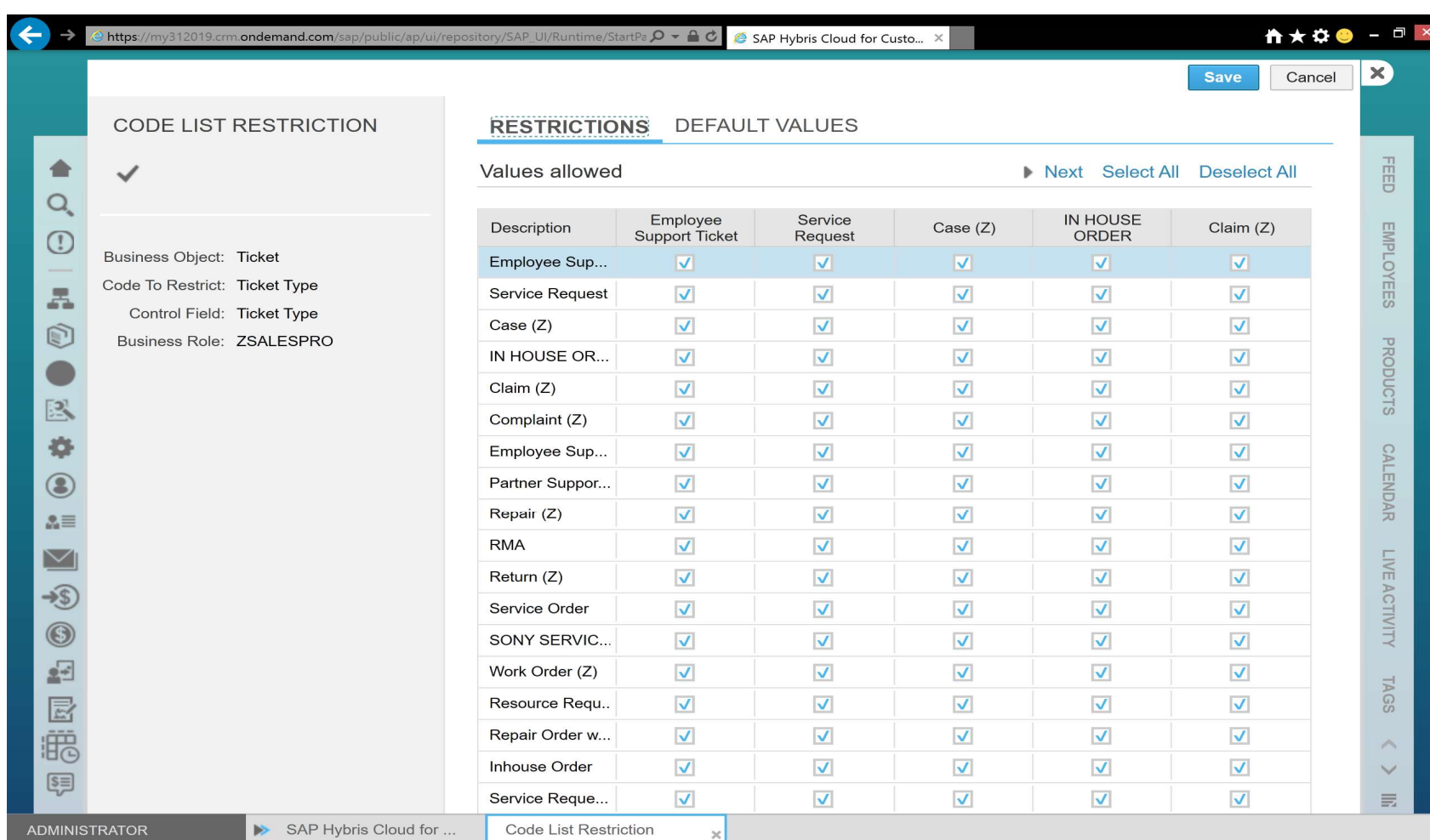
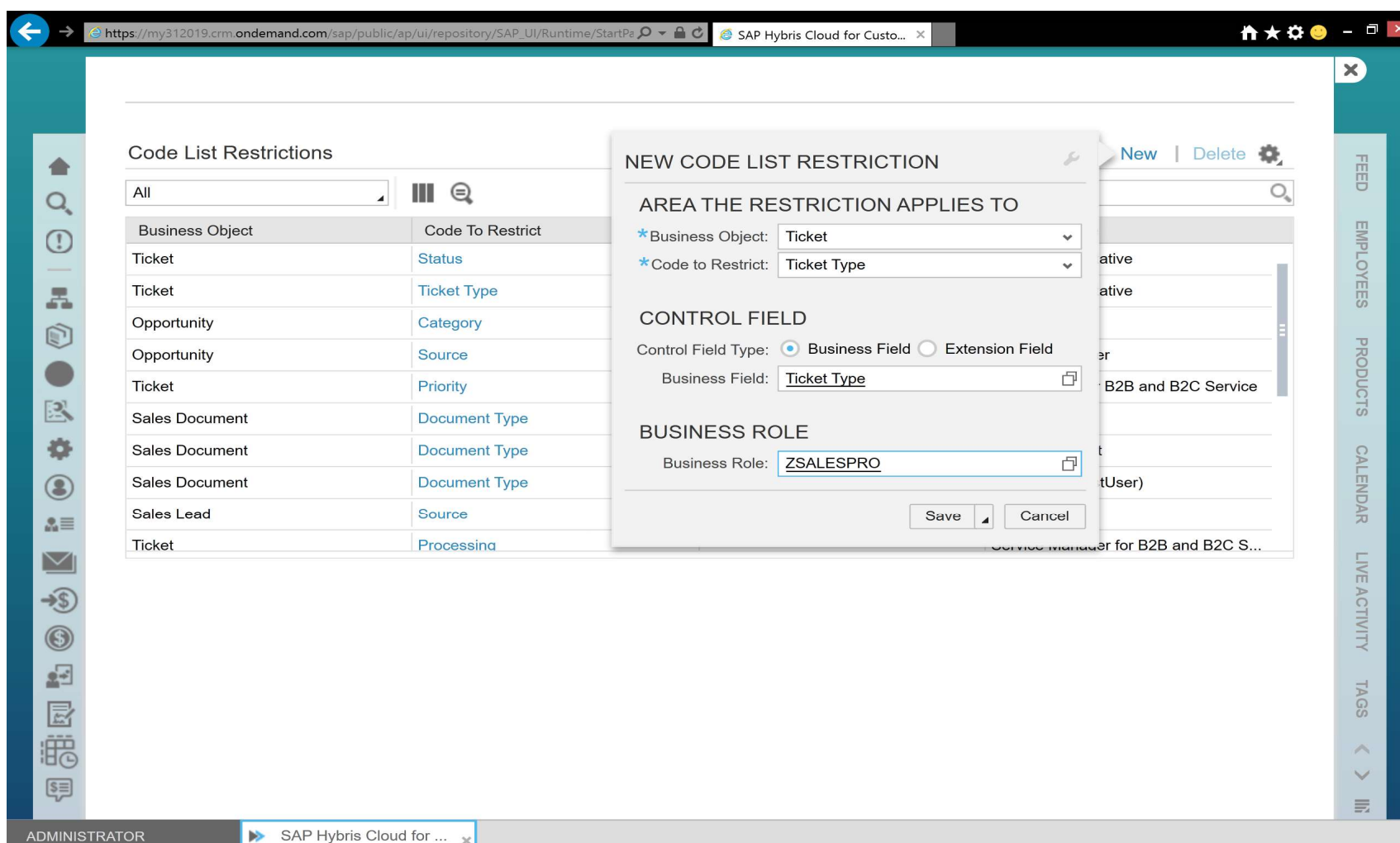
On field Code to Restrict, it's permitted select what code list would like to restrict. And now Ticket Type value will be selected.



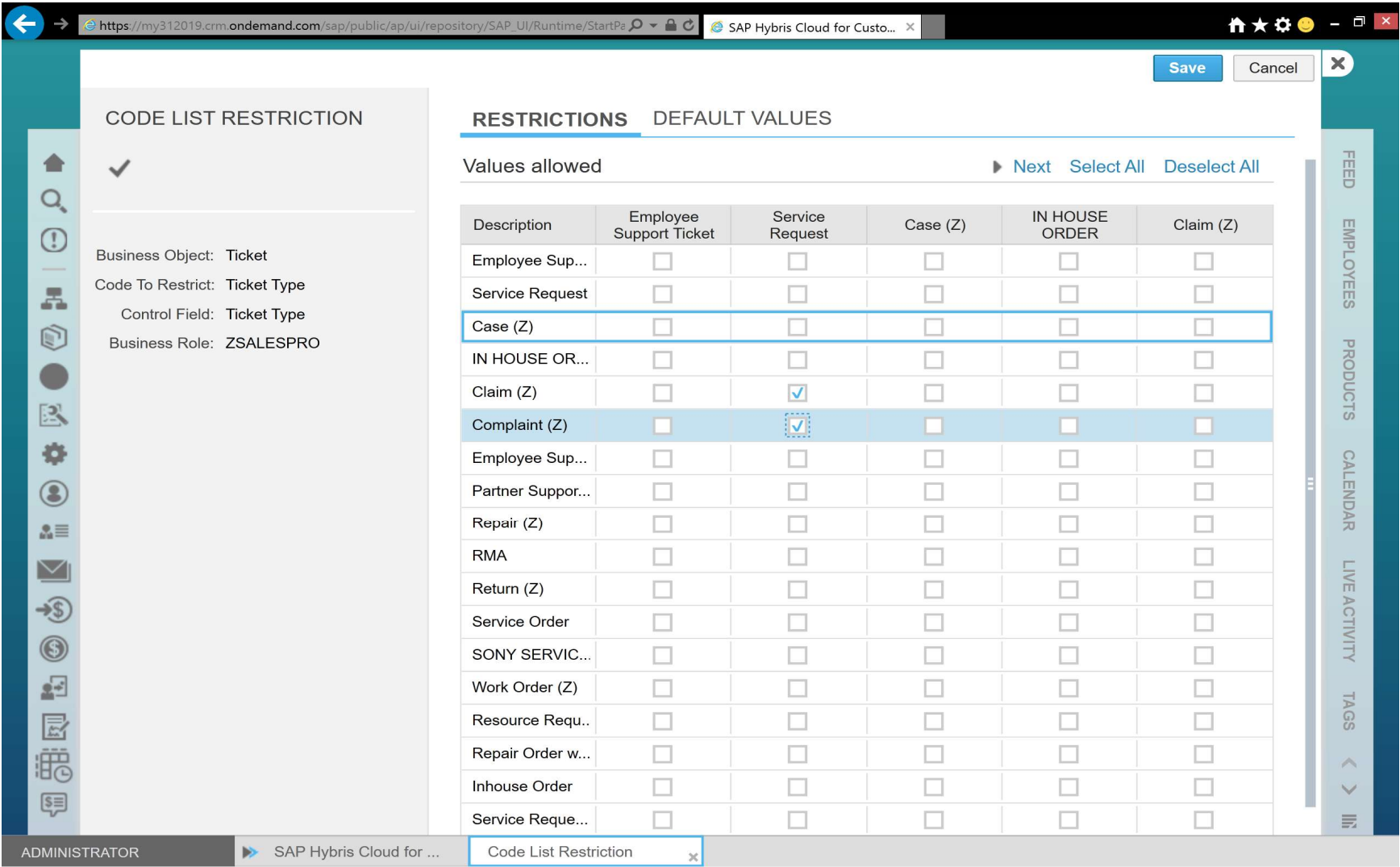
On frame CONTROL FIELD, select business field and Ticket Type field



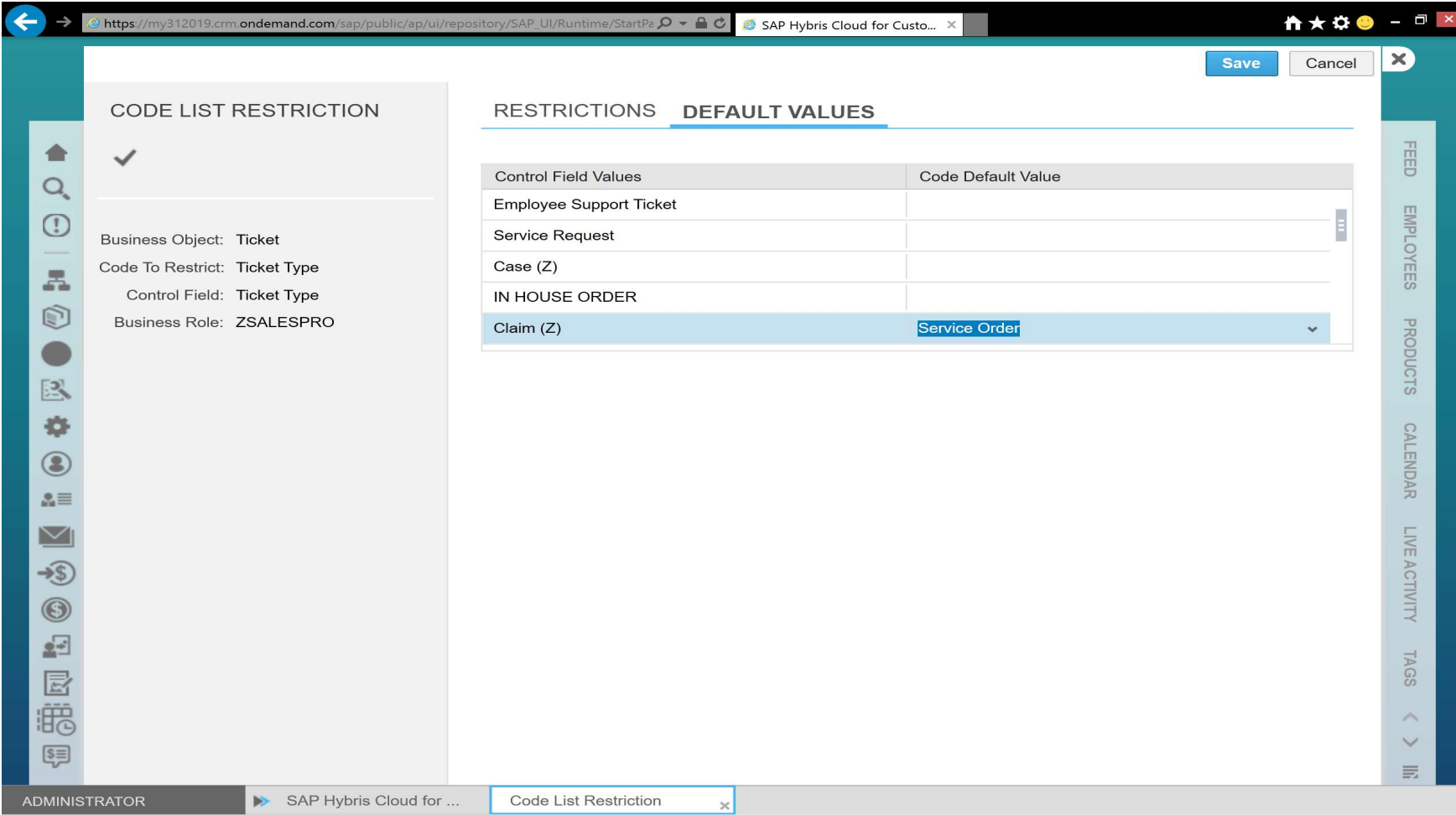
On Frame BUSINESS ROLE, it's allowed to select what Business Role will be affected by this restriction. And click on Save Button.



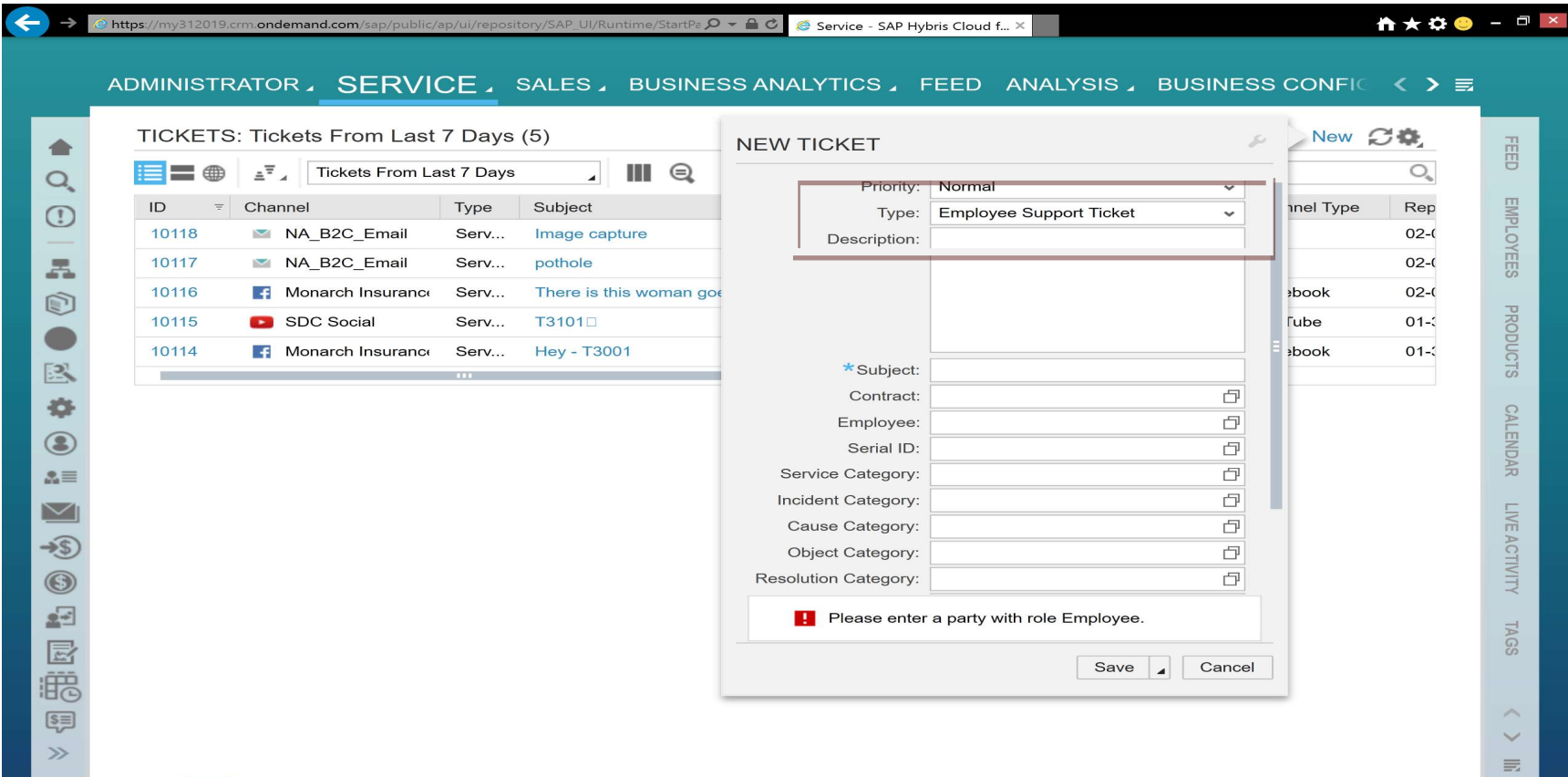
After save the record, opening the restriction. It will be exhibit all ticket types ever configured, but to business role ZSALESPRO. The business process restricts the vision to a field of ticket types. So, I will be just select a feel of types like this.



On DEFAULT VALUES, I selected the default values to my code list restriction.



The result is, on ticket screen, the type field will be displayed only some types determined by you.



And that’s it. I hope you enjoy!!