

Aplica-se a versão

Este artigo foi criado a partir da versão SAP CRM 7 ehp3

Descrição Breve

O objetivo deste artigo é descrever em detalhes a configuração de uma chamada a uma transação externa, que também pode ser feito para chamar um site externo ao CRM.

Autor do Artigo

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Artigo

1. Configuração

1.1. Criação de Link

Deve primeiramente garantir que o link esteja presente no repositório de sites presente no CRM.

Transação: SM30

Tabela: CRMC_IC_LTX_URLS

Customizing -> Customer Relationship Management -> UI Framework -> Technical Role Definition -> Transaction Launcher -> Define URLs and Parameters

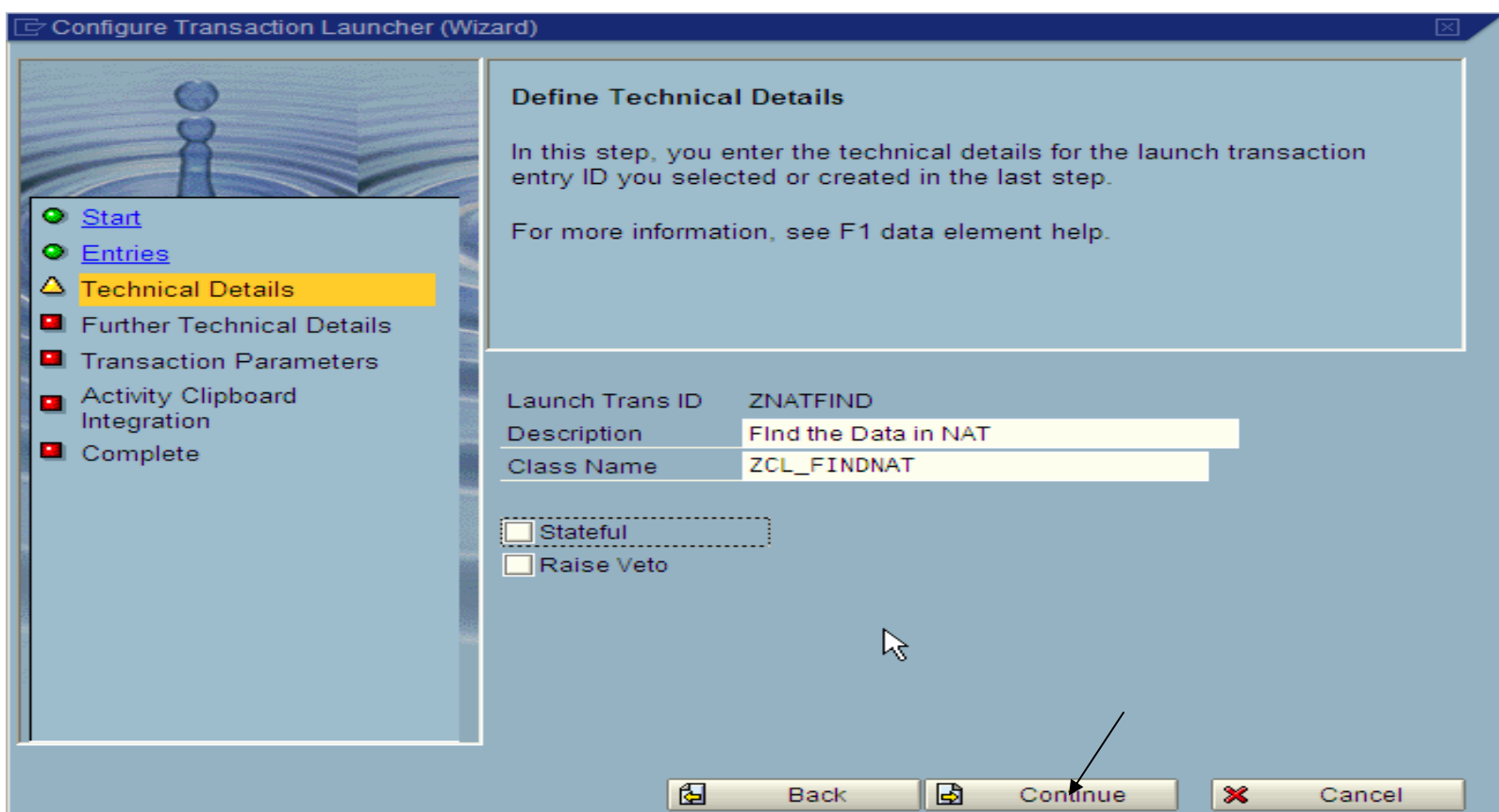
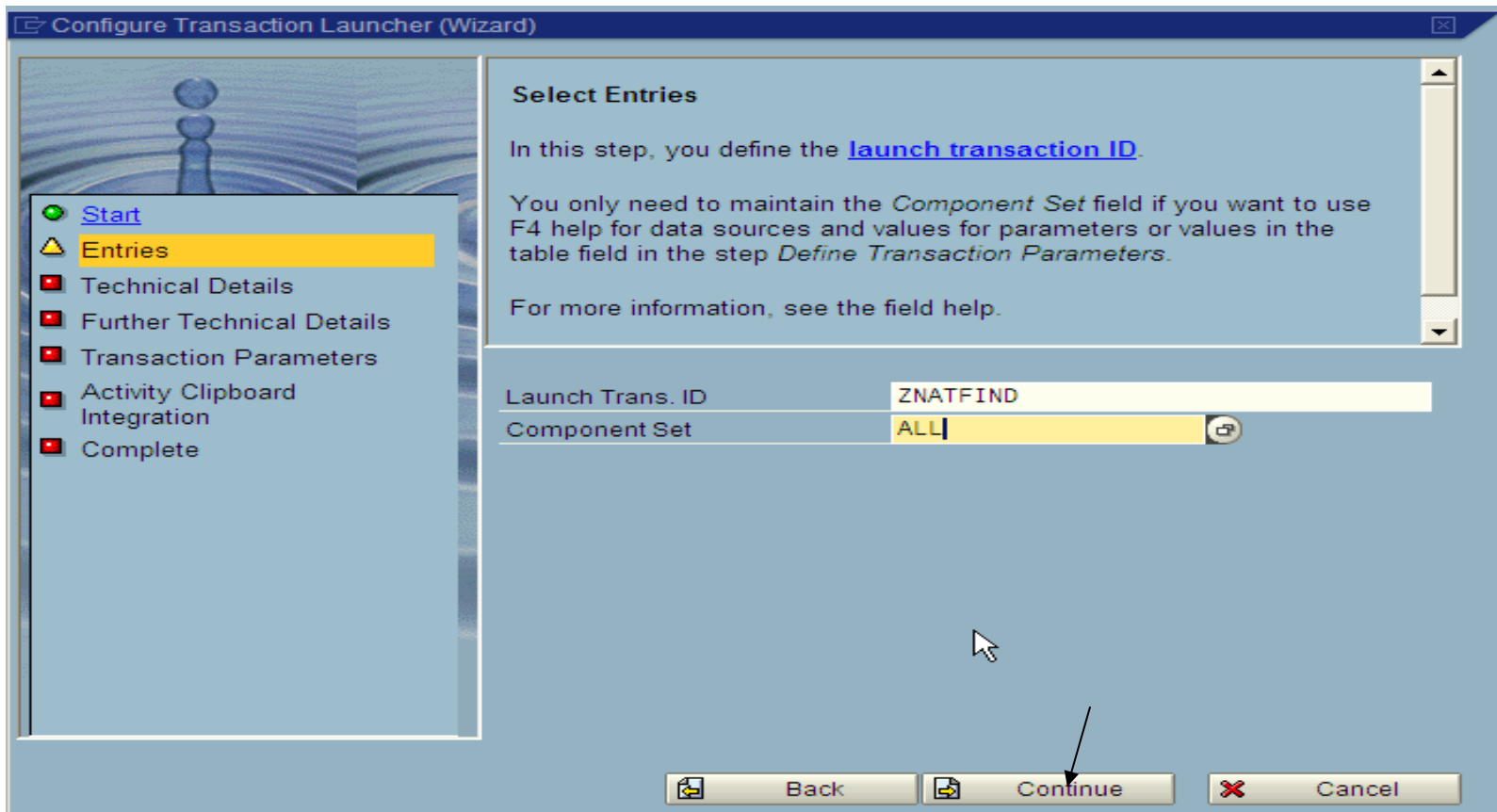
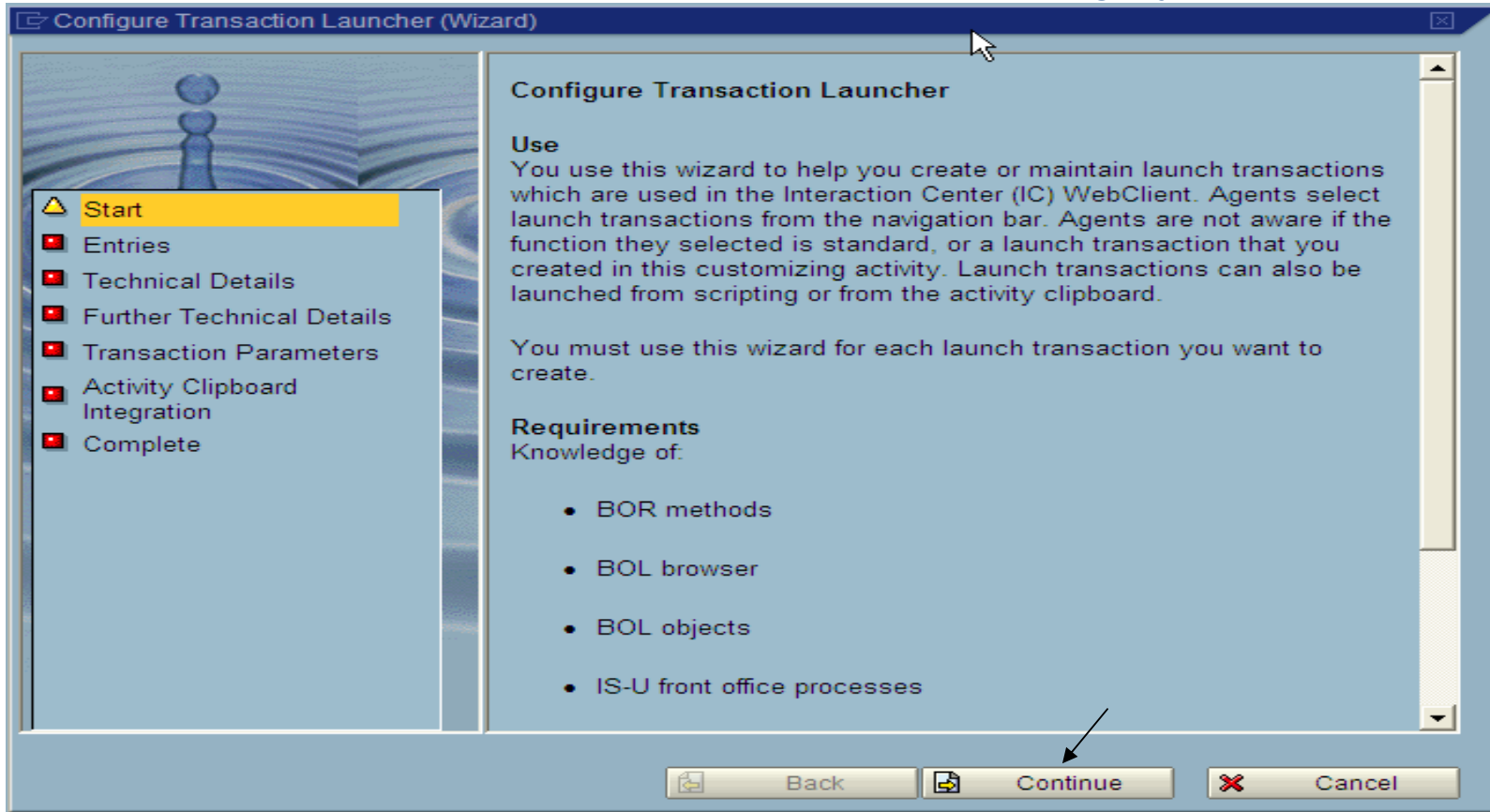
The screenshot displays the SAP SM30 transaction 'Setup of URL based Launch Transactions: Details'. The interface includes a menu bar (Table View, Edit, Goto, Selection, Utilities, System, Help) and a toolbar. The main area shows the configuration for a transaction with the following details:

- URL ID:** ZNATFIND
- Description:** Find Data
- Request Method:** GET Get
- Class:** (empty)
- HTTPS
- Hide Dialog
- BSP URL
 - Mapped LogSys:** (empty)
 - Application:** (empty)
 - Page:** (empty)
- Non-BSP URL
 - Determine Host/Port
 - Mapped LogSys:** (empty)
 - URL:** http://www.google.com
 - URL Continued:** (empty)
- Portal Integration
 - System Alias:** (empty)
 - Object Name:** (empty)
 - Portal Operation:** (empty)
 - Combine OBN Parameters

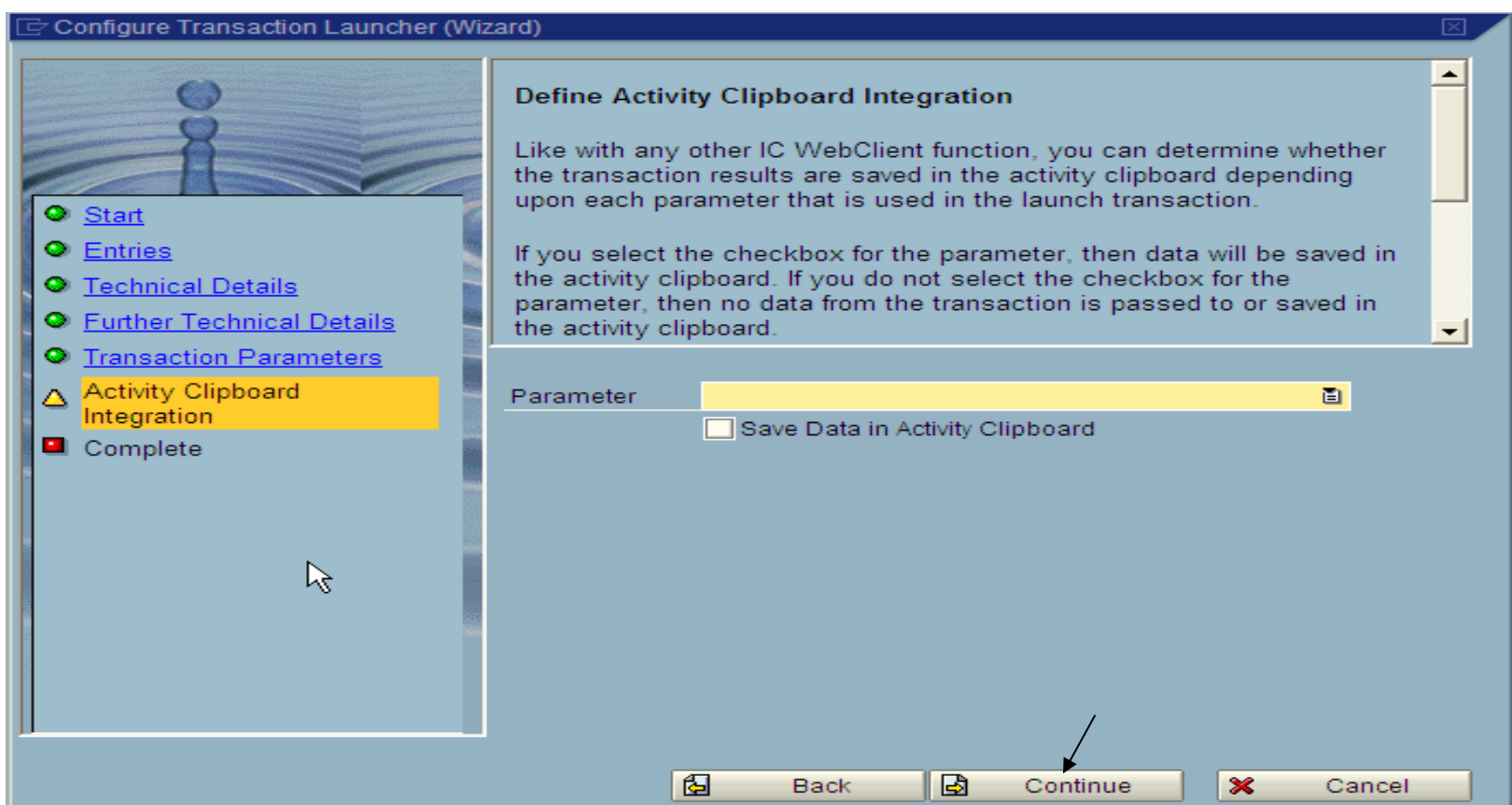
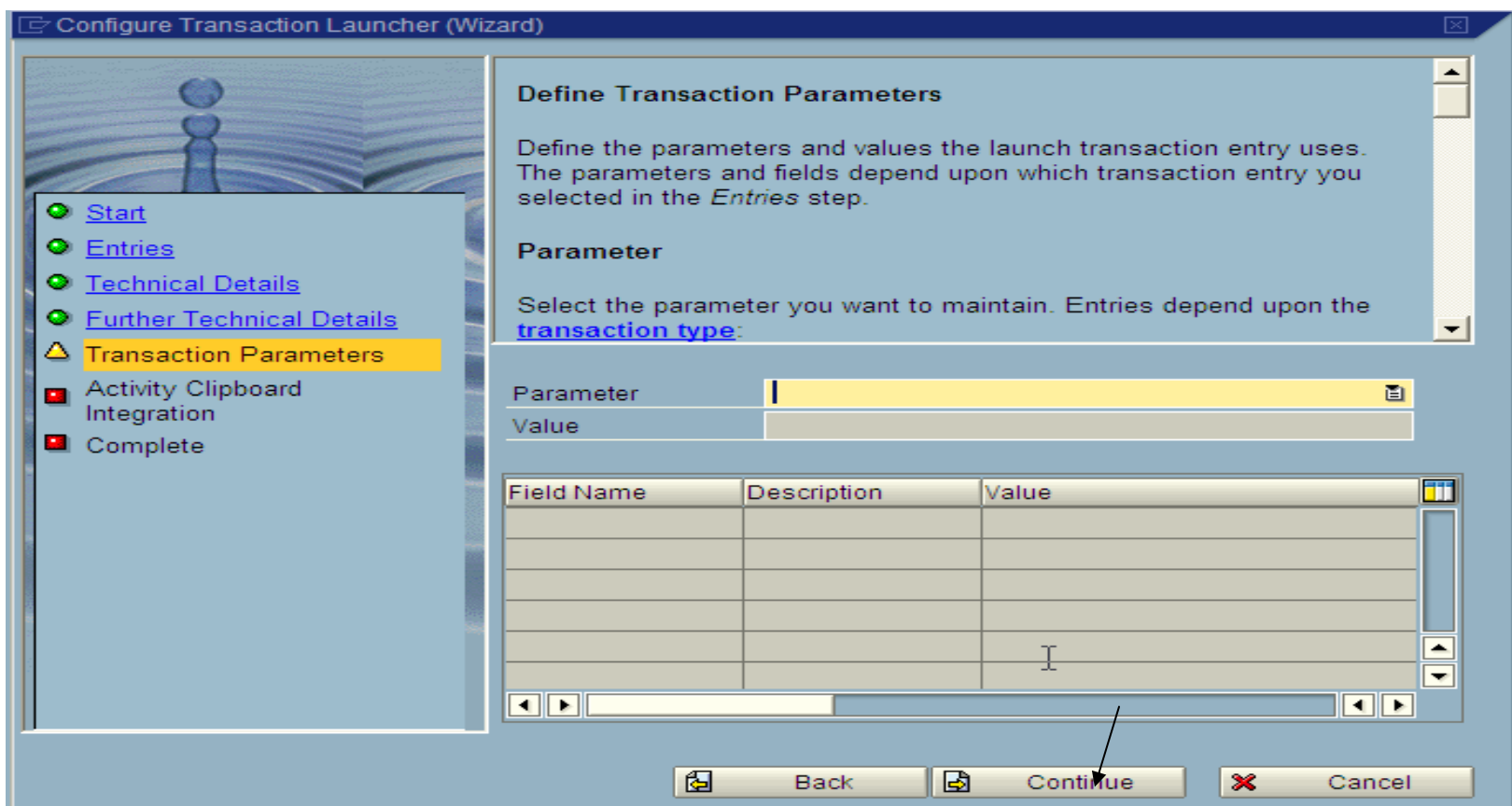
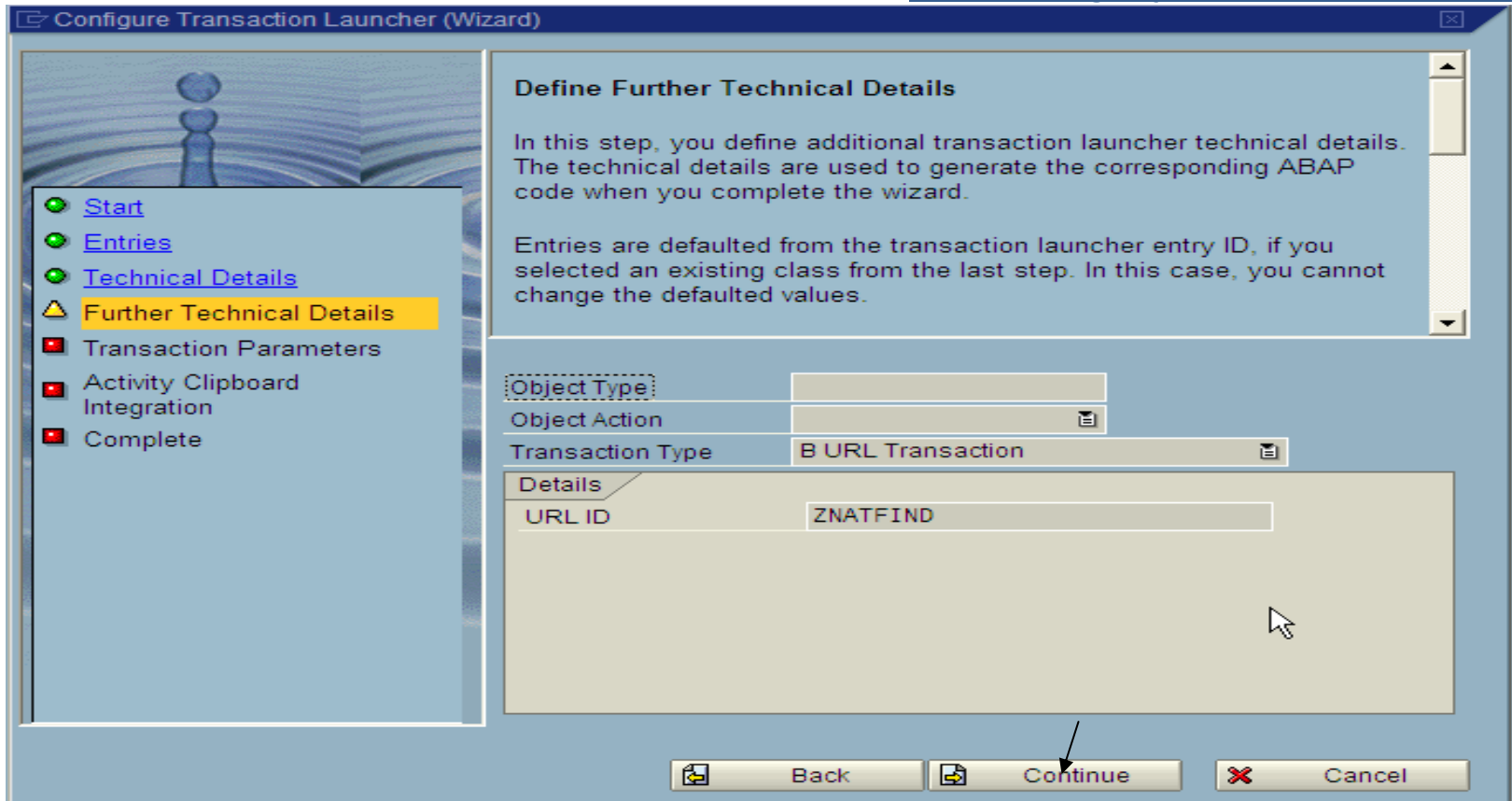
1.2. Configurar o Transaction Launcher

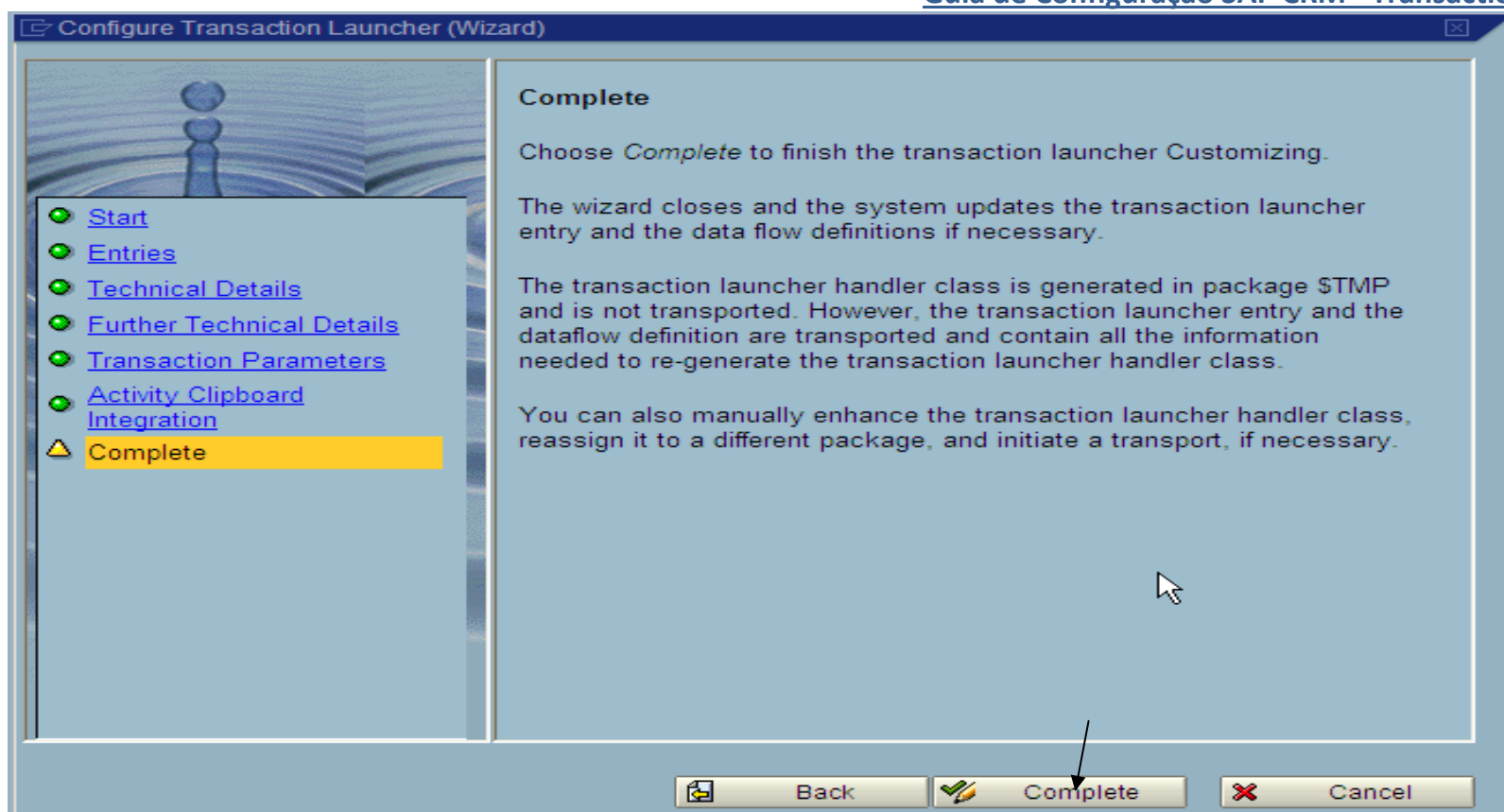
Customizing -> Customer Relationship Management -> UI Framework -> Technical Role Definition -> Transaction Launcher -> Configure Transaction Launcher

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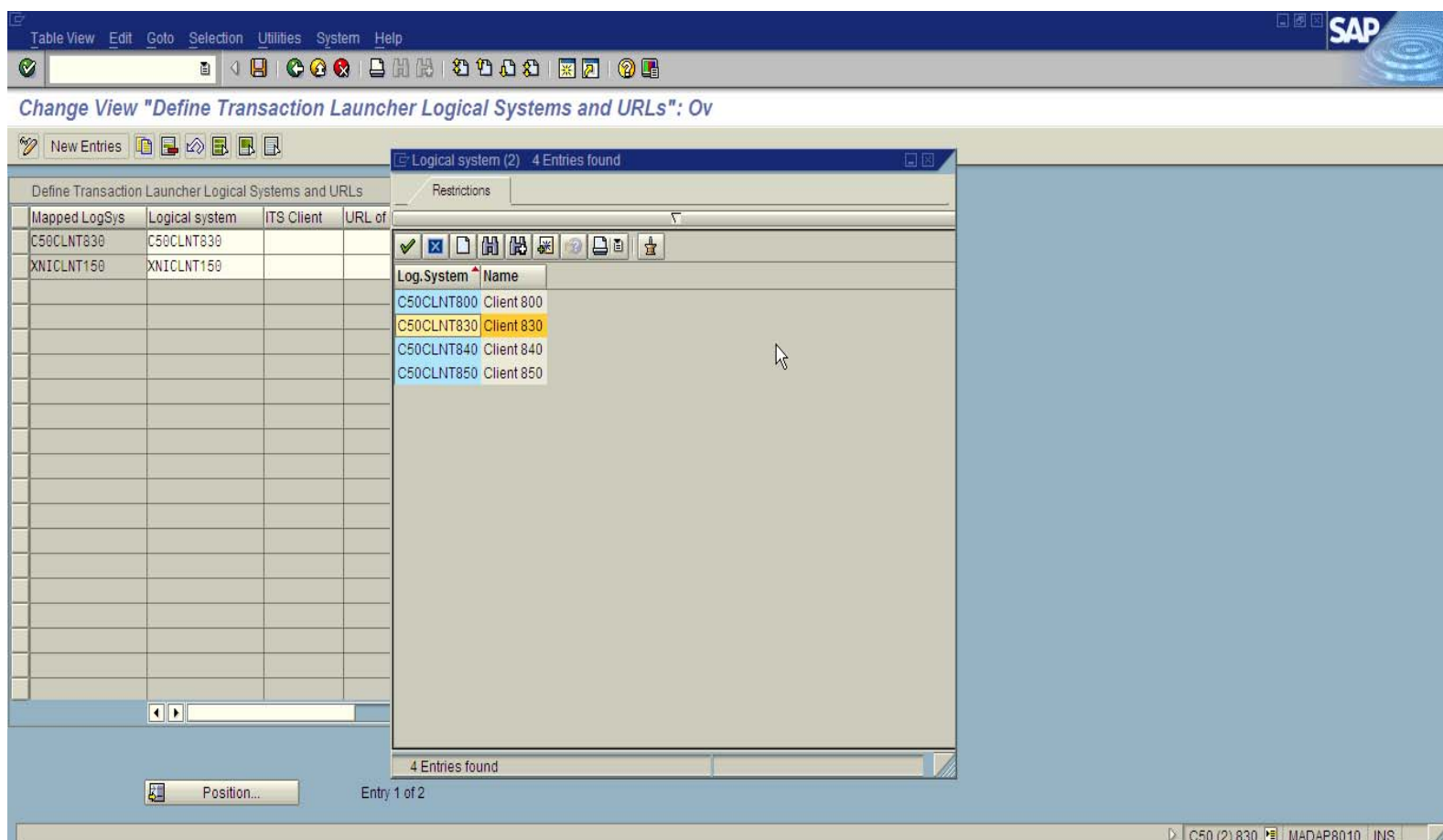




1.3. Configurar o sistema lógico

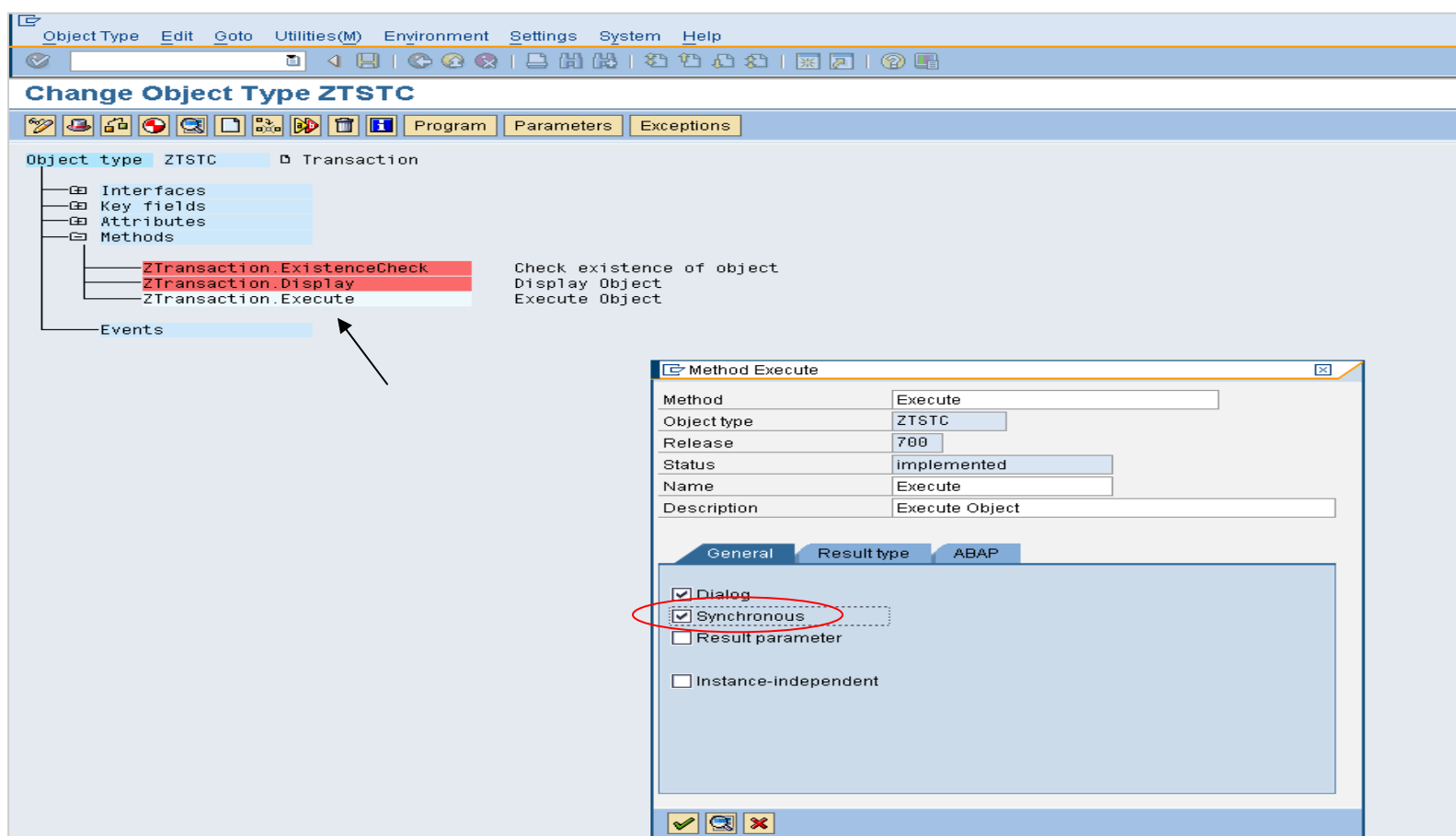
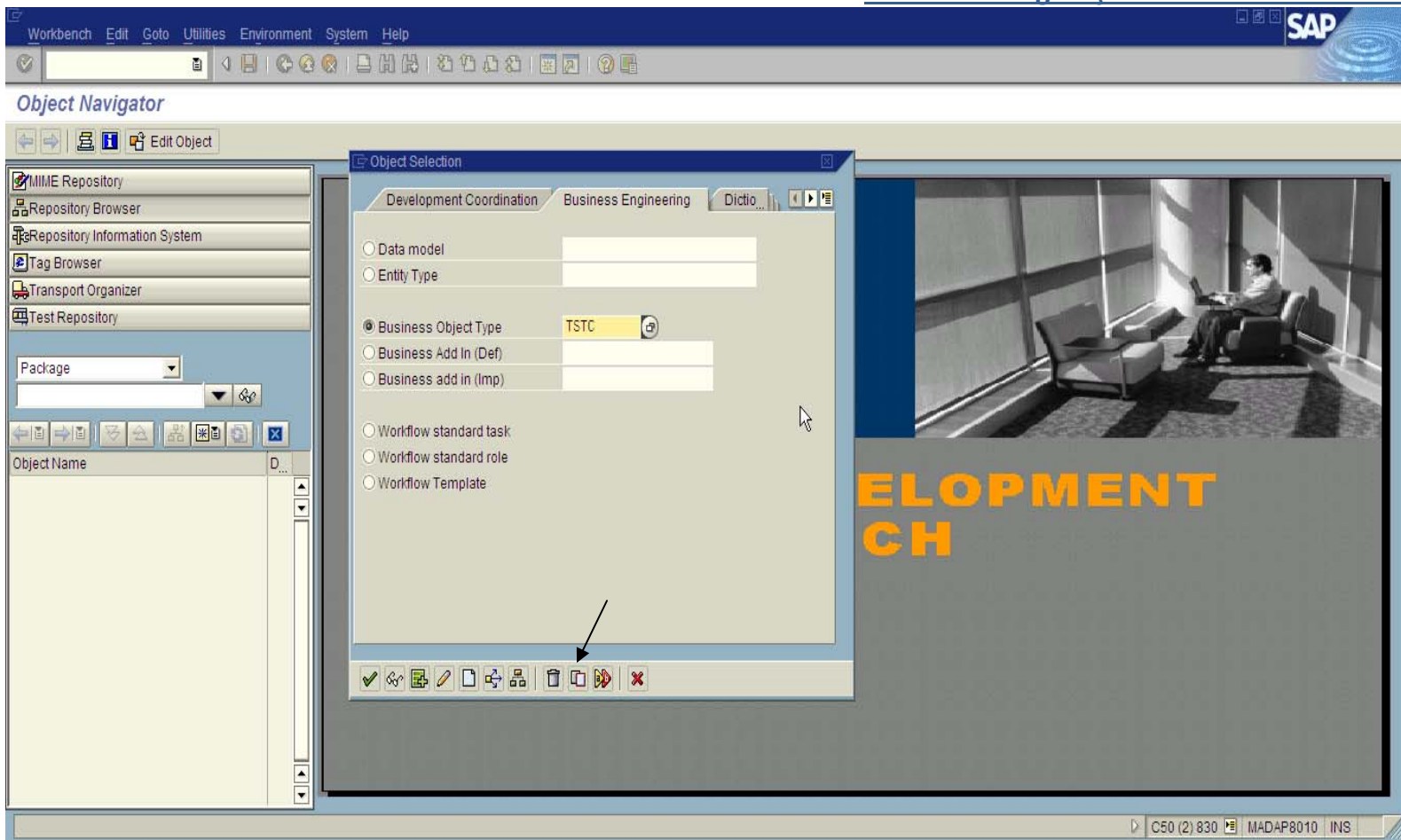
Para incluir uma transação SAP no WebClient, você deve ter certeza que o sistema lógico (client SAP), esta devidamente configurado

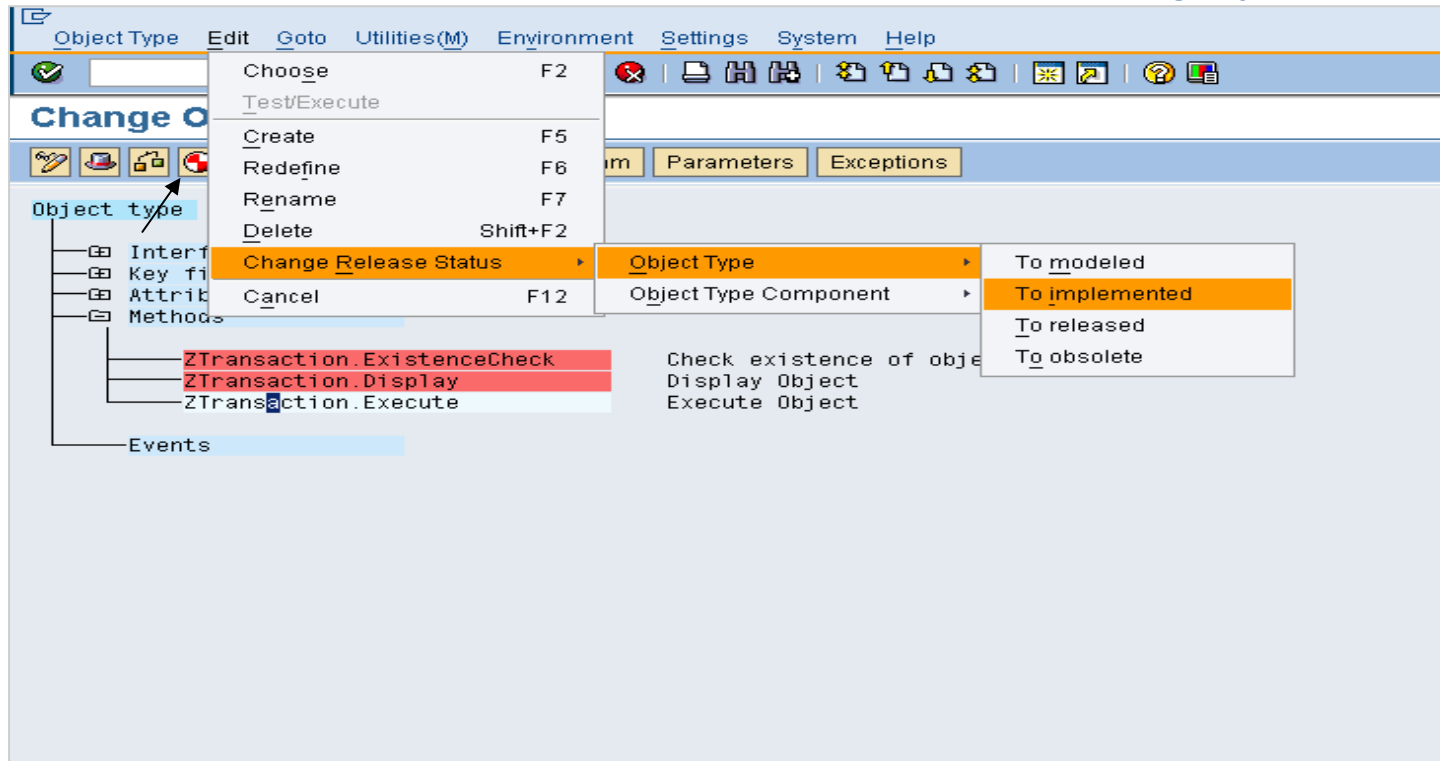
Transação: CRMS_IC_CROSS_SYS



1.4. Configurar o objeto de execução (ZTSTC)

Acesse a transação SE80 -> Workbench -> Edit object

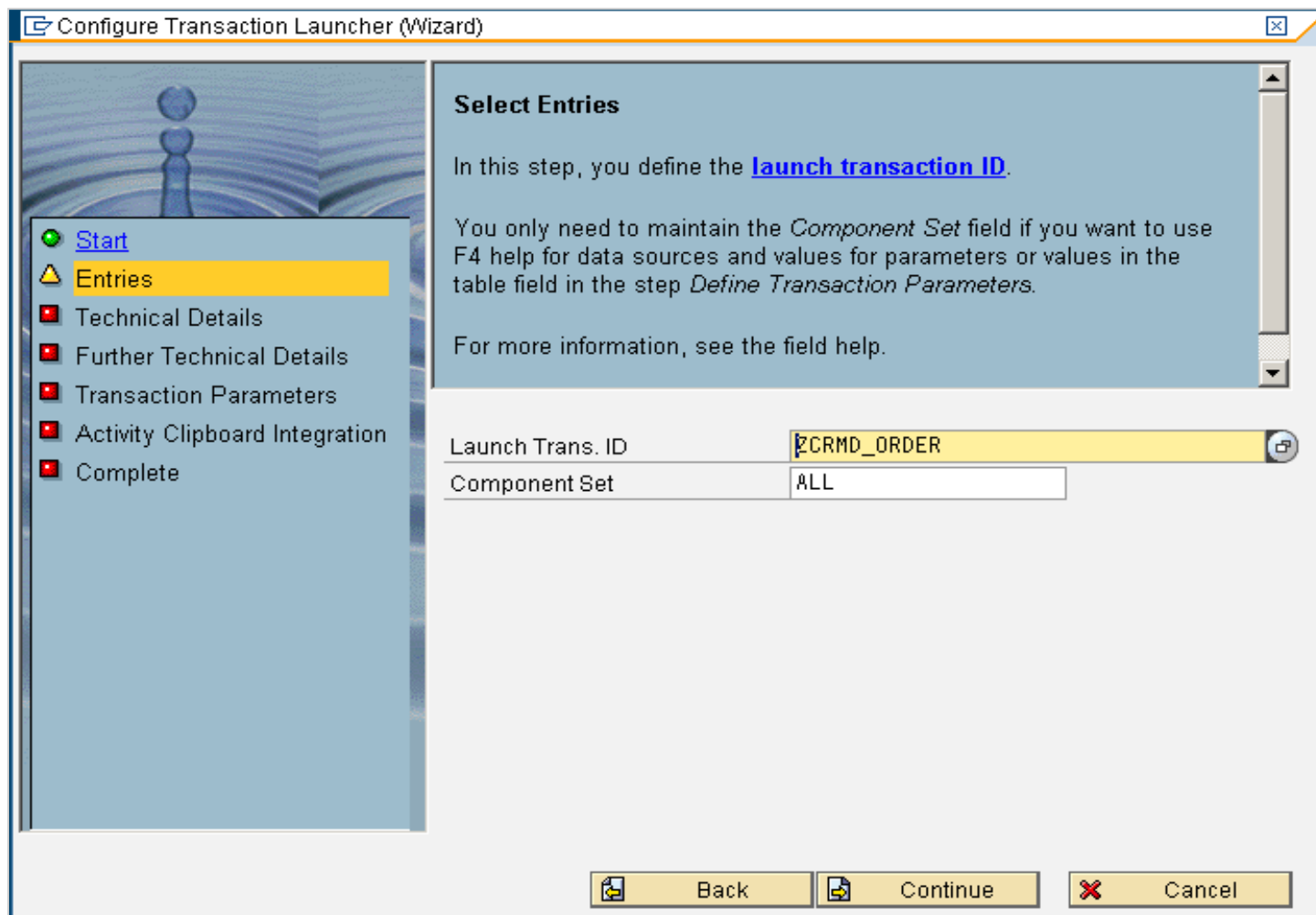




1.5. Configurar o Transaction Launcher

Customizing -> Customer Relationship Management > UI Framework >
> Technical Role Definition > Configure Transaction Launcher

Transaction: CRMC_UI_ACTIONWZ



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Configure Transaction Launcher (Wizard)

- Start
- Entries
- ▲ **Technical Details**
- Further Technical Details
- Transaction Parameters
- Activity Clipboard Integration
- Complete

Select Entries

In this step, you define the [launch transaction ID](#).

You only need to maintain the *Component Set* field if you want to use F4 help for data sources and values for parameters or values in the table field in the step *Define Transaction Parameters*.

For more information, see the field help.

Launch Trans ID	ZCRMD_ORDER
Description	Business Transactions
Class Name	ZCL_CRMDORDER

Stateful
 Raise Veto

Back Continue Cancel

Configure Transaction Launcher (Wizard)

- Start
- Entries
- Technical Details
- ▲ **Further Technical Details**
- Transaction Parameters
- Activity Clipboard Integration
- Complete

Define Further Technical Details

In this step, you define additional transaction launcher technical details. The technical details are used to generate the corresponding ABAP code when you complete the wizard.

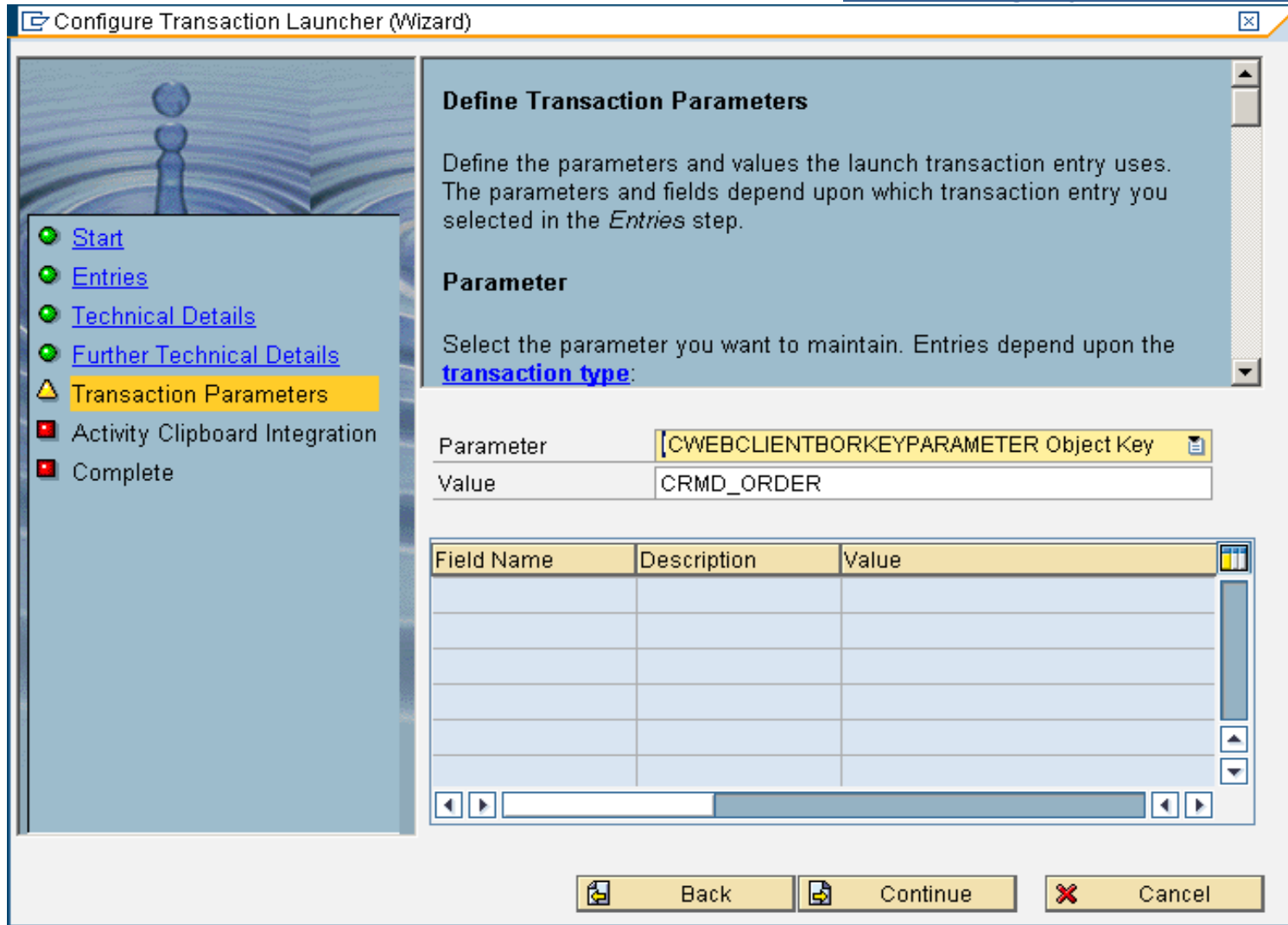
Entries are defaulted from the transaction launcher entry ID, if you selected an existing class from the last step. In this case, you cannot change the defaulted values.

Object Type	
Object Action	
Transaction Type	A BOR Transaction

Details

Logical System	OWNLOGSY
BOR Object Type	ZTSTC
Method Name	EXECUTE

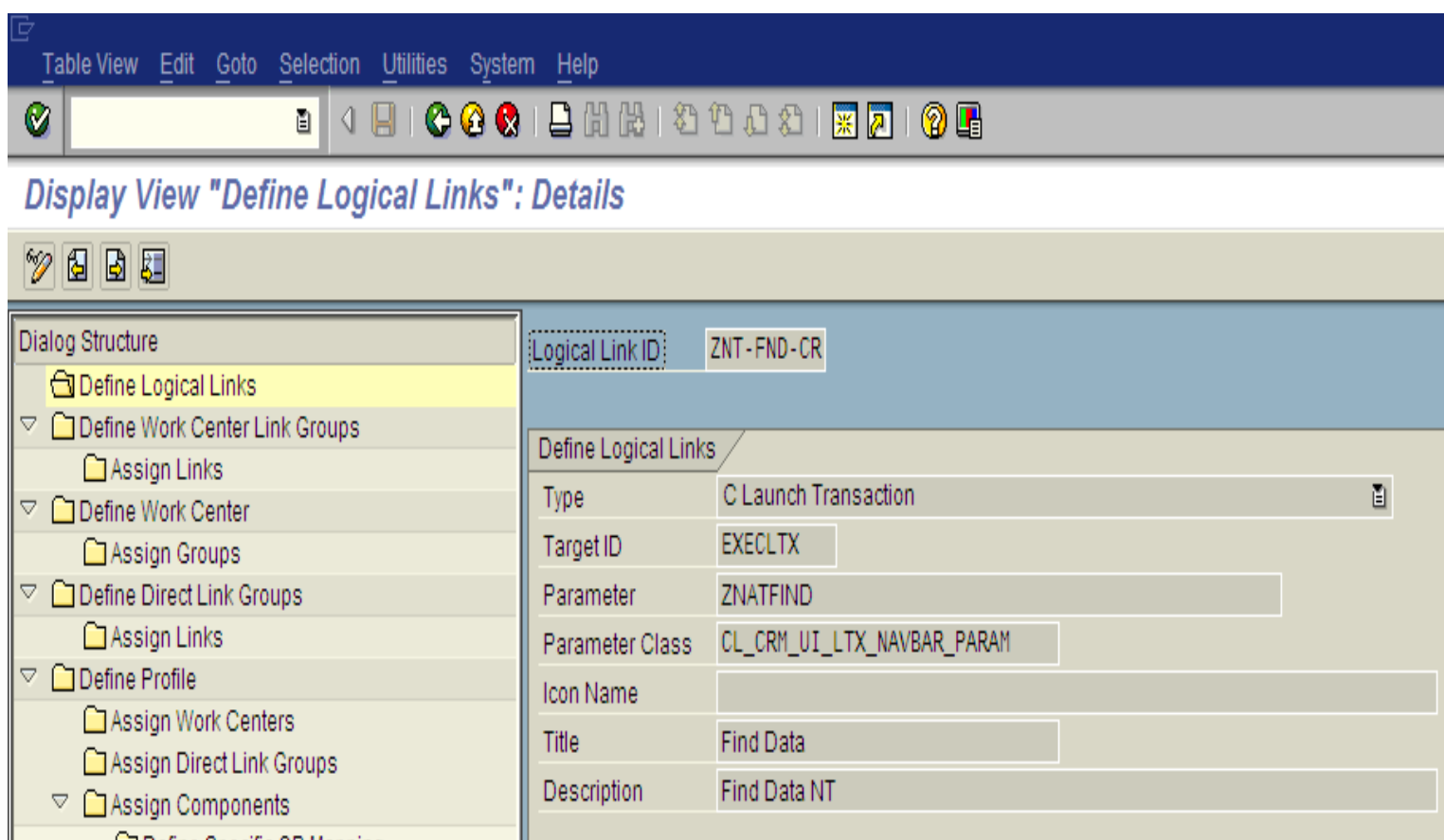
Back Continue Cancel



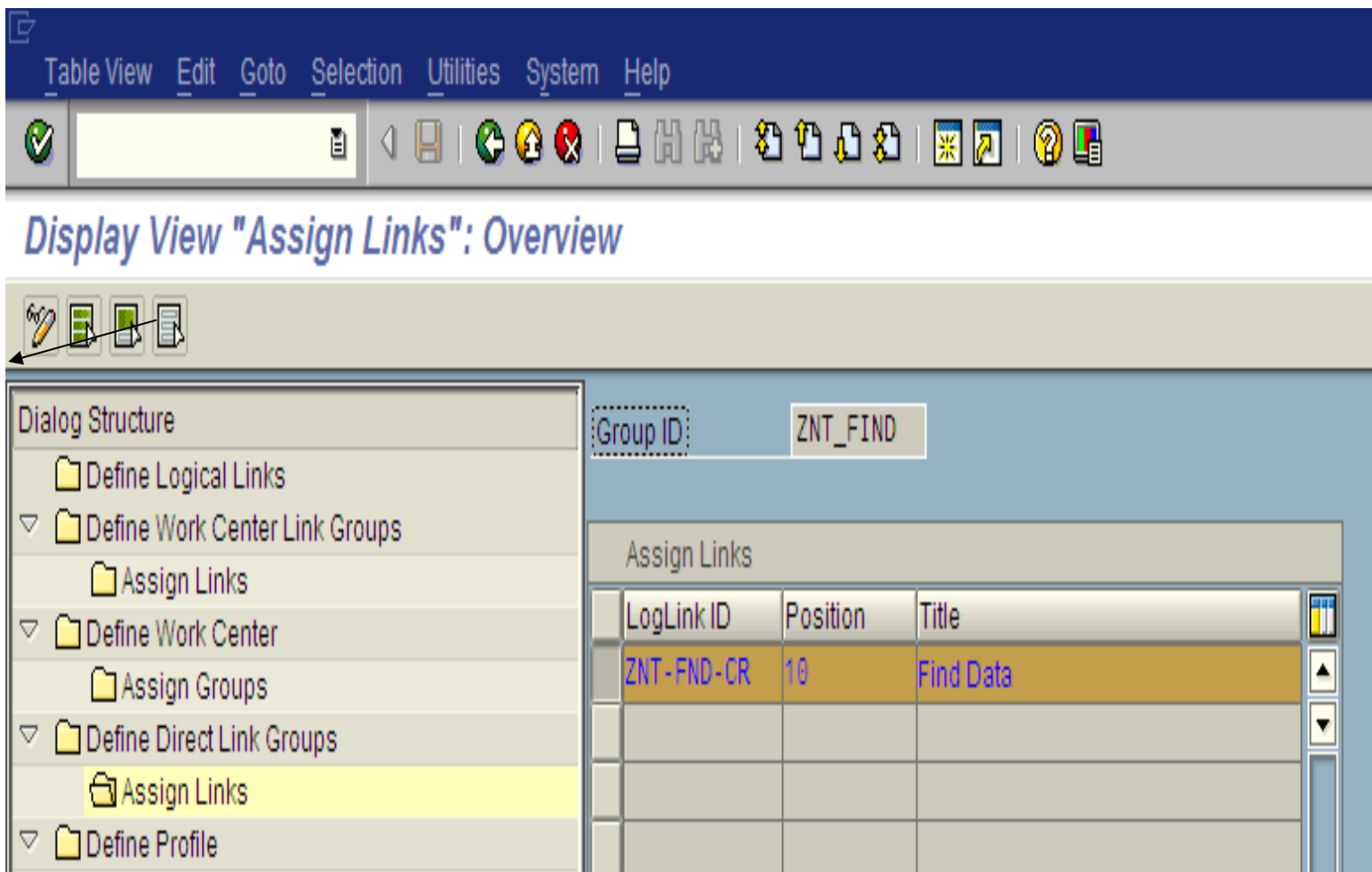
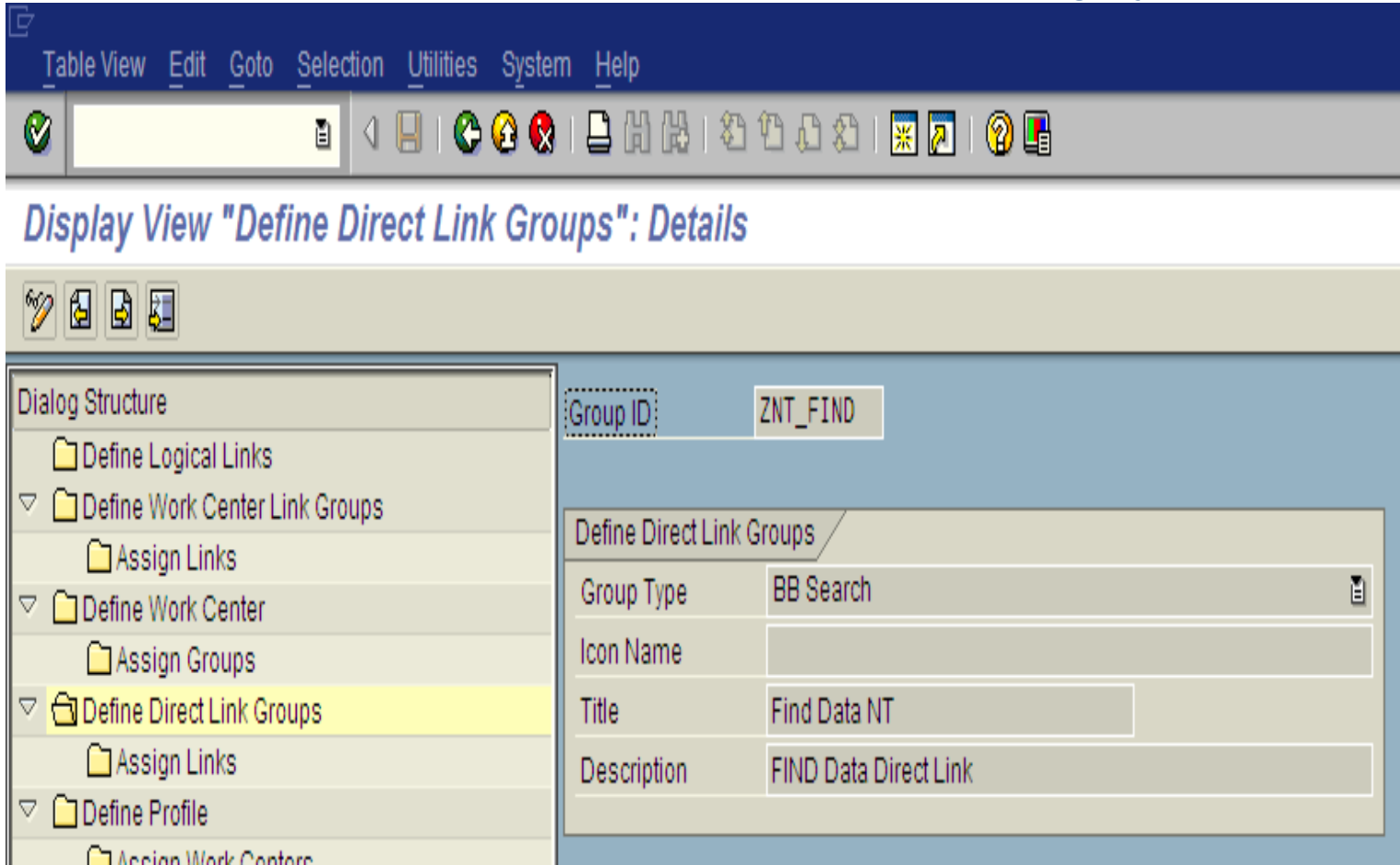
1.6. Configurar o LINK para chamada no SAP CRM

Após ter configurado e incluído o link no repositório e transaction launcher deve ser incluir um Direct Link (ou um WorkCenter), no Navigation Bar para que o usuário tenha acesso ao link dentro do Interaction Center:

Customizing -> Customer Relationship Management -> UI Framework -> Technical Role Definition -> Define Navigation Bar Profile



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Table View Edit Goto Selection Utilities System Help

Display View "Define Profile": Overview

Dialog Structure

- Define Logical Links
- Define Work Center Link Groups
 - Assign Links
- Define Work Center
 - Assign Groups
- Define Direct Link Groups
 - Assign Links
- Define Profile
 - Assign Work Centers

Nav Bar Profile	Description	Link ID
ZMKT-PRO	Marketing Professional	MKT-HOM-WC
ZSLS-PRO	Sales Professional	SLS-HOM-WC
ZSRV-PRO	Service Professional NAT	SRV-HOM-WC
ZVISLS-PRO	Z VI Sales Professional	SLS-HOM-WC
ZZBLSLS-PRO	ZZ BLD Sales Professional	SLS-HOM-WC
ZZIC_AGENT	ZInteraction Center Agent Navigation Bar	IC_BPIDENT
ZZMKT-PRO	Marketing Professional Hitsm	MKT-HOM-WC

Table View Edit Goto Selection Utilities System Help

Display View "Assign Direct Link Groups": Overview

Dialog Structure

- Define Logical Links
- Define Work Center Link Groups
 - Assign Links
- Define Work Center
 - Assign Groups
- Define Direct Link Groups
 - Assign Links
- Define Profile
 - Assign Work Centers
 - Assign Direct Link Groups
 - Assign Components

Profile: ZSRV-PRO

Group ID	Position	Title
REC_ITEMS	110	Recent Items
SRV-CREATE	10	Create
ZNT_FIND		Find Data NT